



ফাস্ট সিকিউরিটি ইসলামী ব্যাংক পিএলসি.

فارسٲ سٲكٲورٲٲٲ اسلالمٲ بنك بٲ الٲسٲٲ **FIRST SECURITY ISLAMI BANK PLC.**



**FIRST SECURITY  
ISLAMI BANK PLC.**

## **bKASH TO FSIB FUND TRANSFER USER JOURNEY**

FSIB to bKash & bKash to FSIB

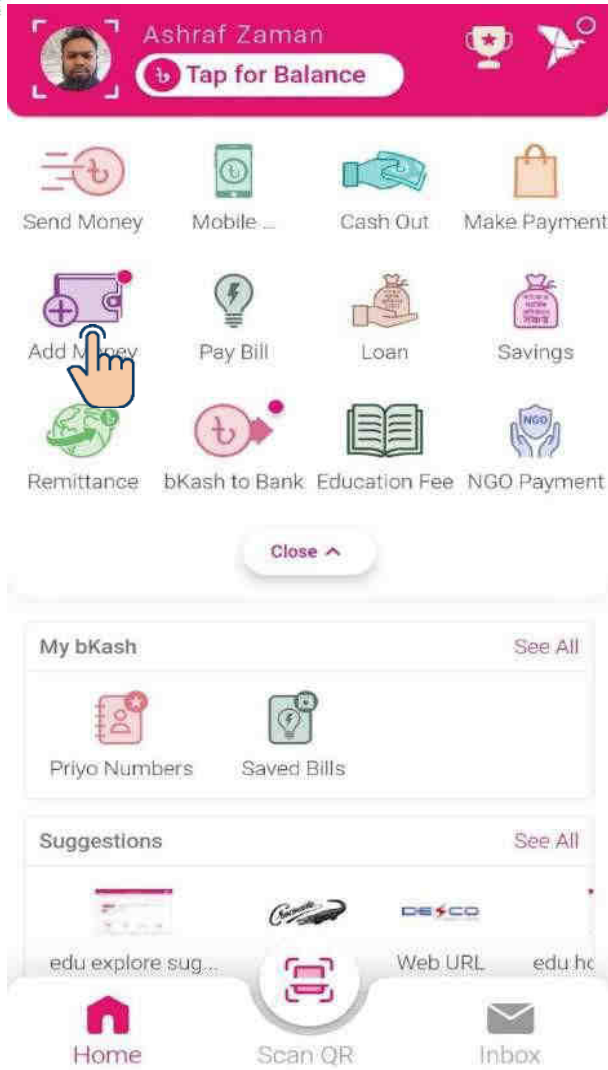
FSIB



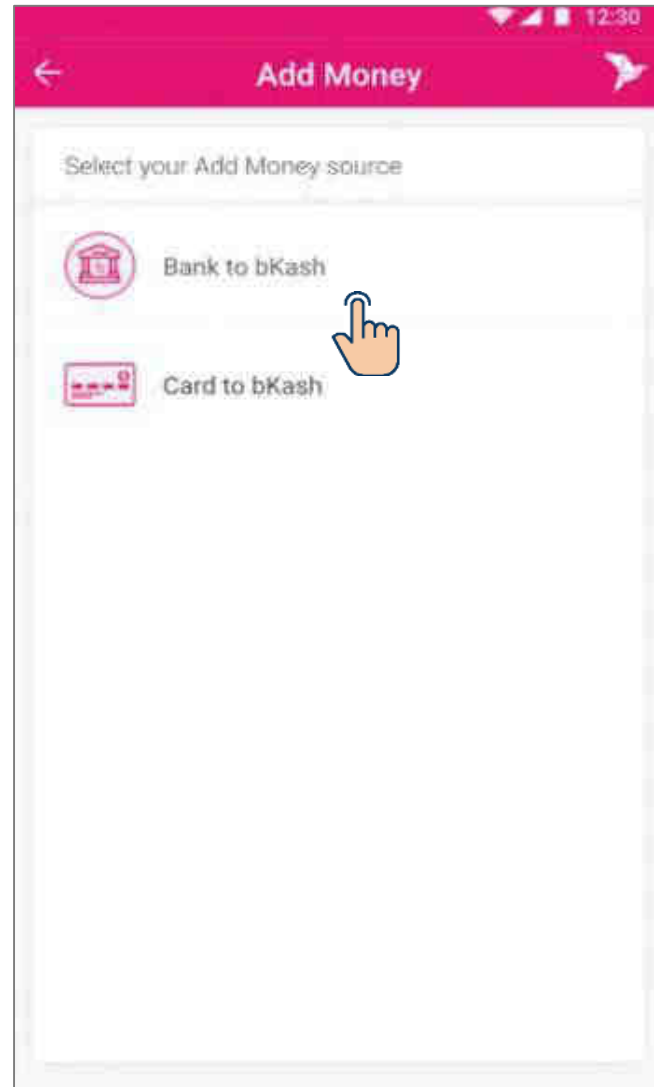
# Fund Transfer – Add My FSIB Account



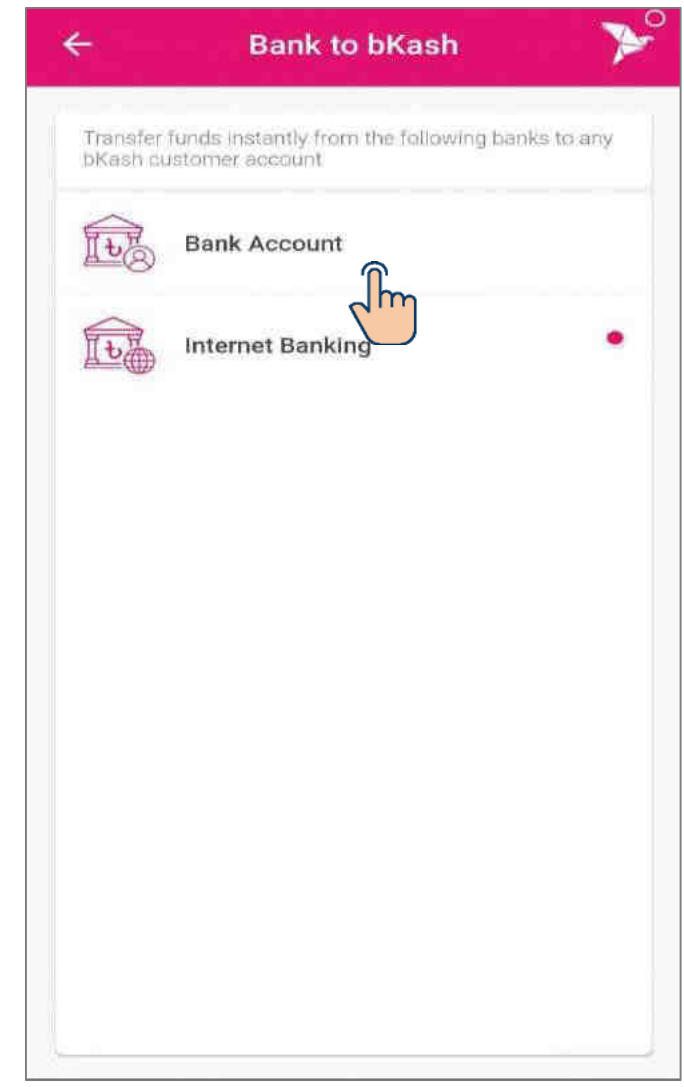
# Fund Transfer - Add My FSIB Account



Select 'Add Money'



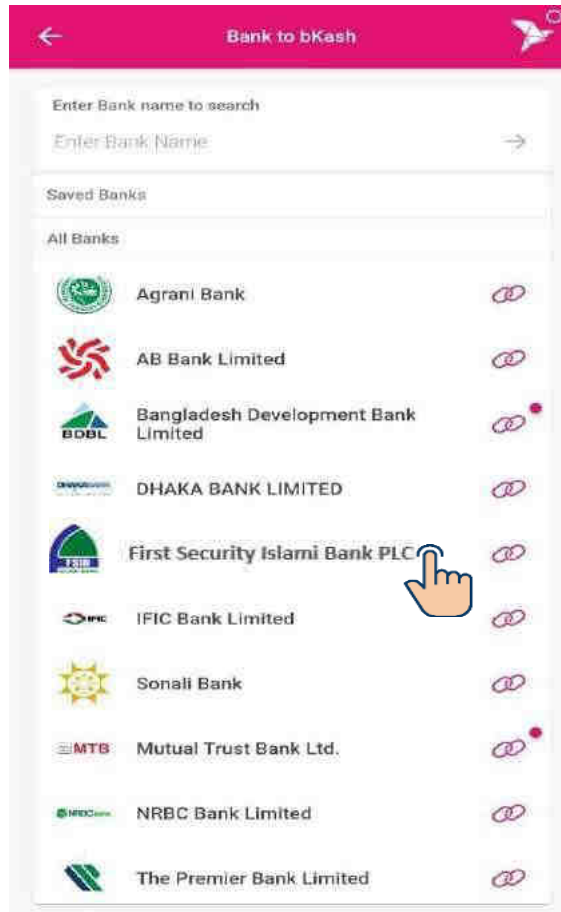
Select "FSIB to bKash"



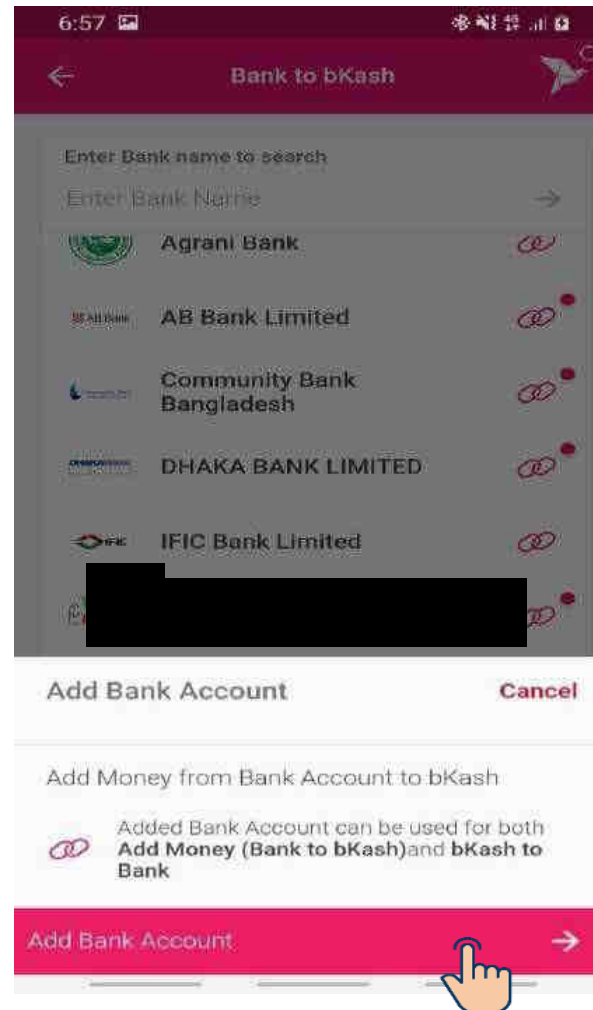
Select "FSIB Account"



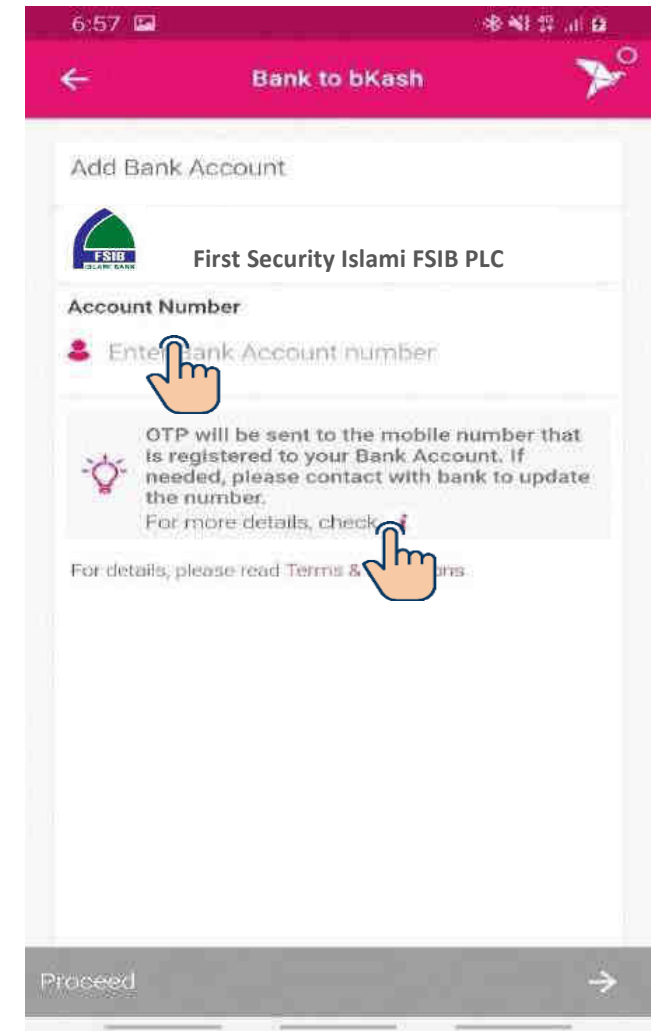
## Fund Transfer – Add My FSIB Account



Select "Bank"



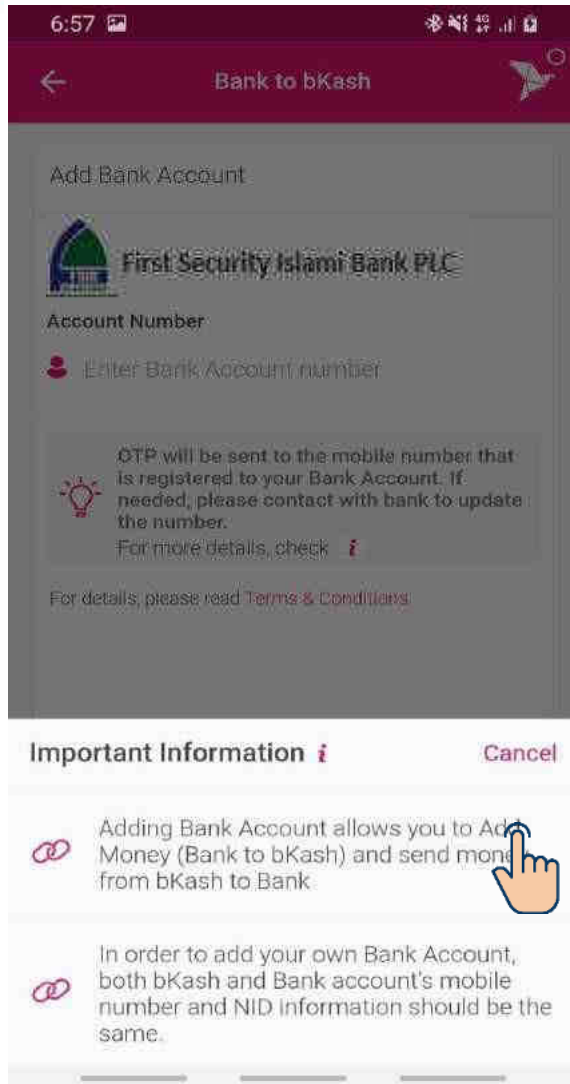
Add FSIB Account



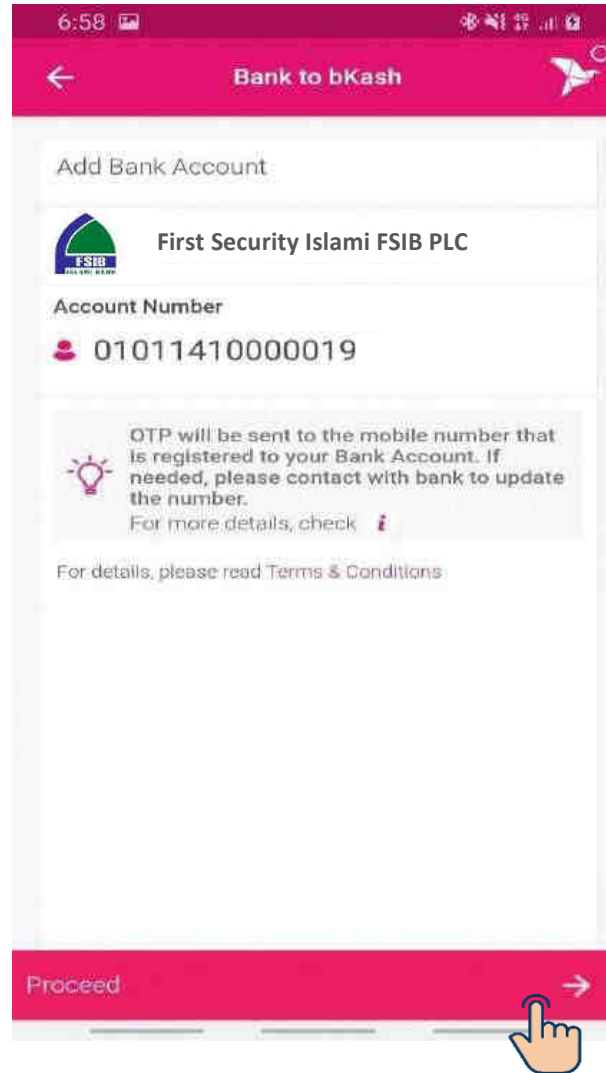
Enter FSIB Account



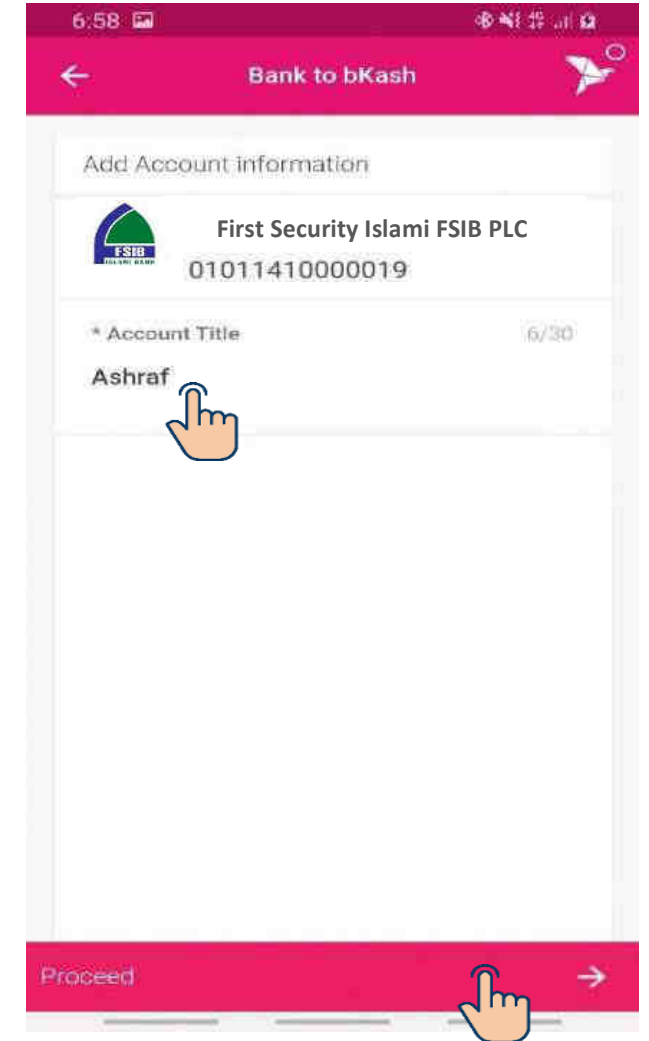
## Fund Transfer - Add My FSIB Account



Important Information 'i'



Input FSIB Account




Input FSIB Account Title & Proceed



## Fund Transfer - Add My FSIB Account

← Bank to bKash



One Time Password (OTP) has been sent to your registered mobile.

Date: 13/09/22 12:42 pm

Mobile Number: 01677\*\*\*\*288

Bank Account Number:  
0101\*\*\*\*01

Enter One Time Password (OTP):


OTP has been sent to your mobile. It will expire in 119s


By submitting OTP you are agreeing to link your Bank Account with bKash Account

Insert OTP



6:58

Bank Account has been added 

 Ashraf  
01011410000019

First Security  
Islami FSIB PLC

Time  
06:58pm  
28/09/22


Bank Account has been added for both Add Money (Bank to bKash) and bKash to Bank


Back to Home →

Successful Notification



6:58

Bank Account addition has failed 

 Ashraf  
01011410000019

First Security  
Islami FSIB PLC

Time  
06:58pm  
28/09/22

Bank Account has been added for both Add Money (Bank to bKash) and bKash to Bank

Back to Home →

Failed Notification

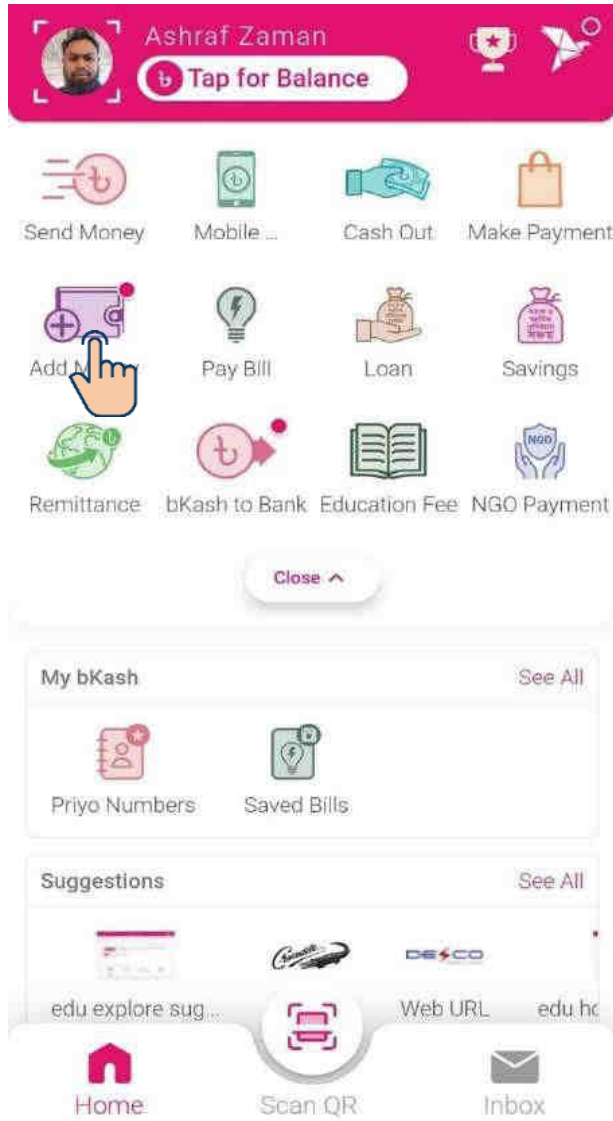
Add money to My  
bKash Wallet &  
Other bKash Wallet

The logo for FSIB (Financial Services Institute of Bangladesh) is located in the bottom left corner. It consists of a blue semi-circular shape with a white outline, containing a green semi-circular shape. Below this graphic, the letters "FSIB" are written in white, bold, sans-serif font on a blue rectangular background.

**FSIB**



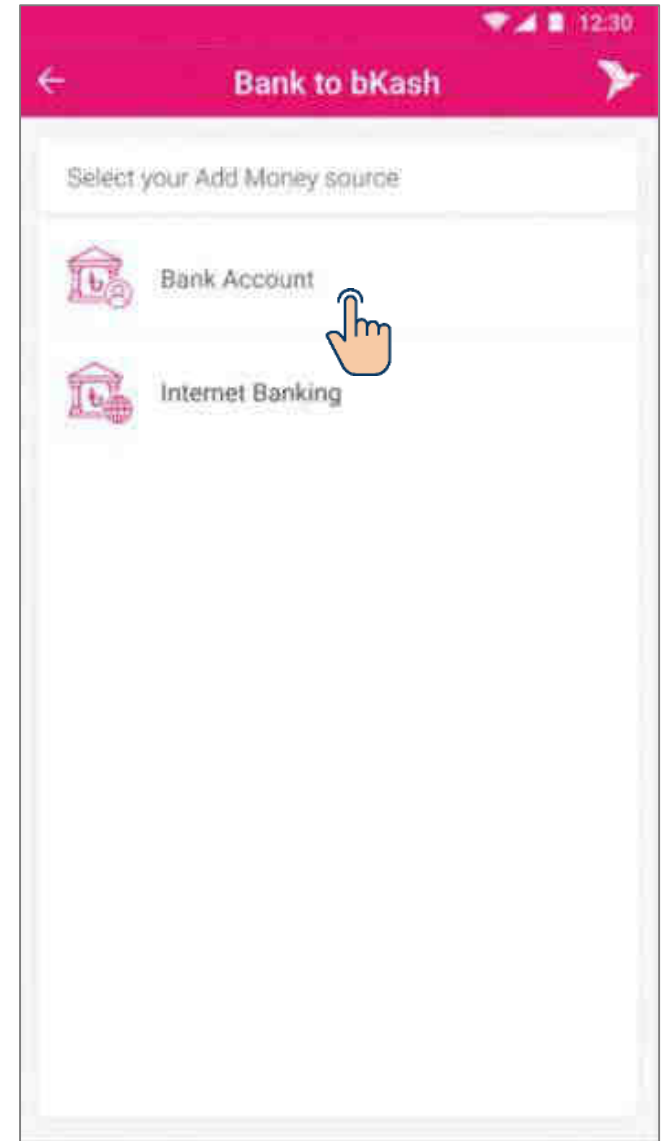
## Add Money to my bKASH wallet & Other bKash Wallet



Select 'Add Money'



Select "FSIB to bKash"



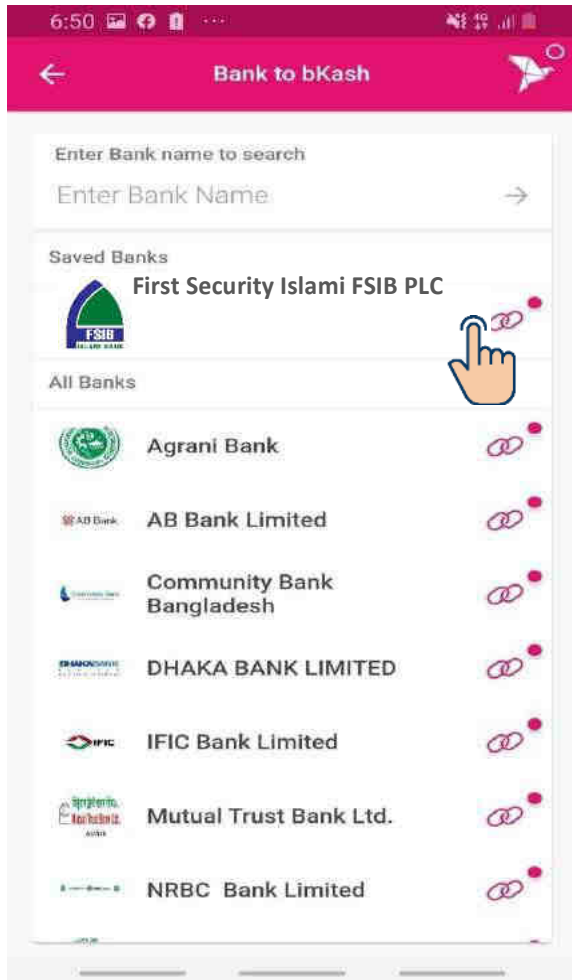
Select "FSIB Account"



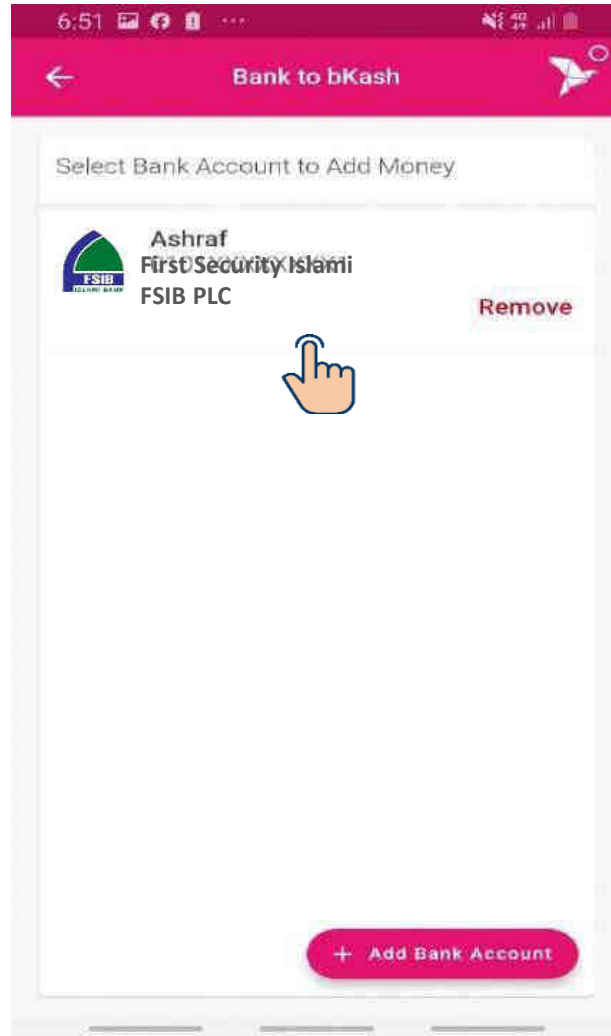


# Add Money to my bKASH wallet & Other bKash Wallet

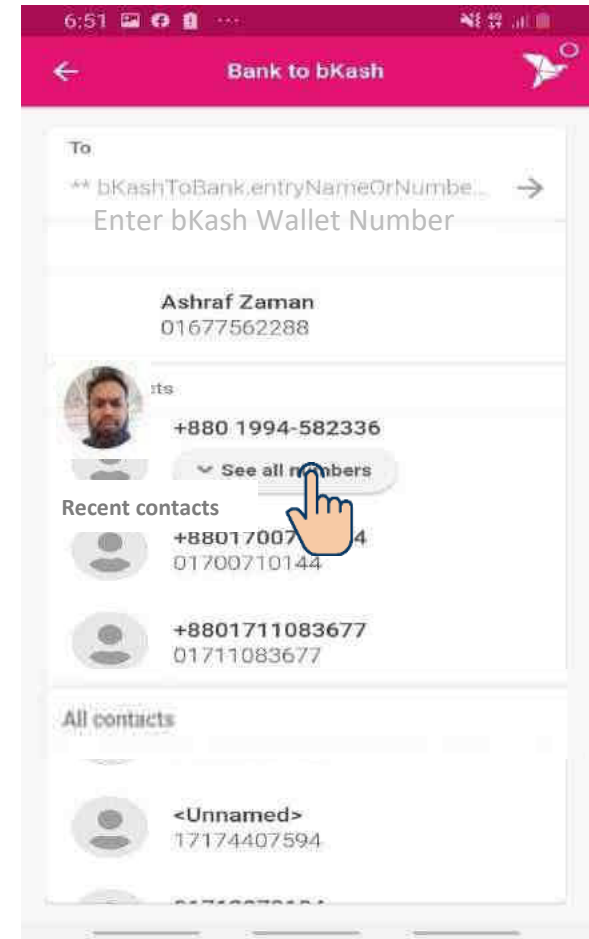
Select FSIB



Select FSIB



Select Saved Account



User can choose bKash wallet for Add Money to Self & Others



## Add Money to my bKASH wallet & Other bKash Wallet

Bank to bKash

Recipient: Ashraf Zaman  
01677562288

Amount

₹3000  
₹5000  
₹10000  
₹50000

₹0

Minimum Amount: ₹50.00

→

Input Amount

Bank to bKash

Recipient: Ashraf Zaman  
01677562288

Amount	Charge	Total
₹100.00	₹0.00	₹100.00

Bank Details:  
Ashraf  
0101XXXXXXX1

Reference: 12/50

Self purpose

Confirm →

Confirm Details

Bank to bKash

One Time Password (OTP) has been sent to your registered mobile.

Date: 13/09/22 05:17 pm  
Mobile Number: 01677\*\*\*\*288  
Bank Account Number: 0101\*\*\*\*

Enter One Time Password (OTP):

Submit Resend Cancel

OTP has been sent to your mobile. It will expire in 102s

By submitting OTP you are agreeing to link your Bank Account with bKash Account

Insert OTP



## Add Money to my bKASH wallet & Other bKash Wallet

Bank to bKash is successful

Ashraf Zaman  
01677562288

Time 3.15pm 03/03/19	Transaction ID 6CFDKJKJH9Y
Total b2500.00 +No charge	New Balance b7500.00
Bank Account XXXXXXXXXX9501	First Security Islami FSIB PLC

Back to Home →

Successful Notification



Bank to bKash from bank account has failed

Ashraf Zaman  
01677562288

Time 3.15pm 03/03/19	Bank Name
Total b2500.00 +No charge	Bank Account XXXXXXXXXX9501 First Security Islami FSIB PLC

Your Bank to bKash request has been failed due to network error. Please try again later.

Back to Home →

Failed Transaction



Bank to bKash request has been submitted for processing

Ashraf Zaman  
01677562288

Time 3.15pm 03/03/19	Bank Name First Security Islami FSIB PLC
Total b500.00 + No Charge	

Please wait for confirmation. If you don't receive any notification, please contact with your Bank customer care

Back to Home →

Pending Transaction



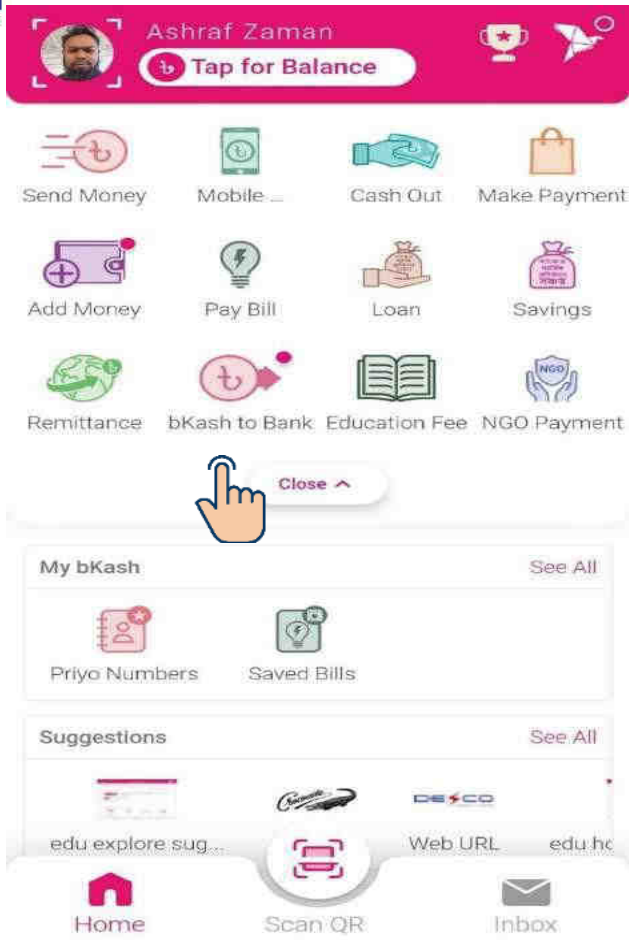
bKash to FSIB

—

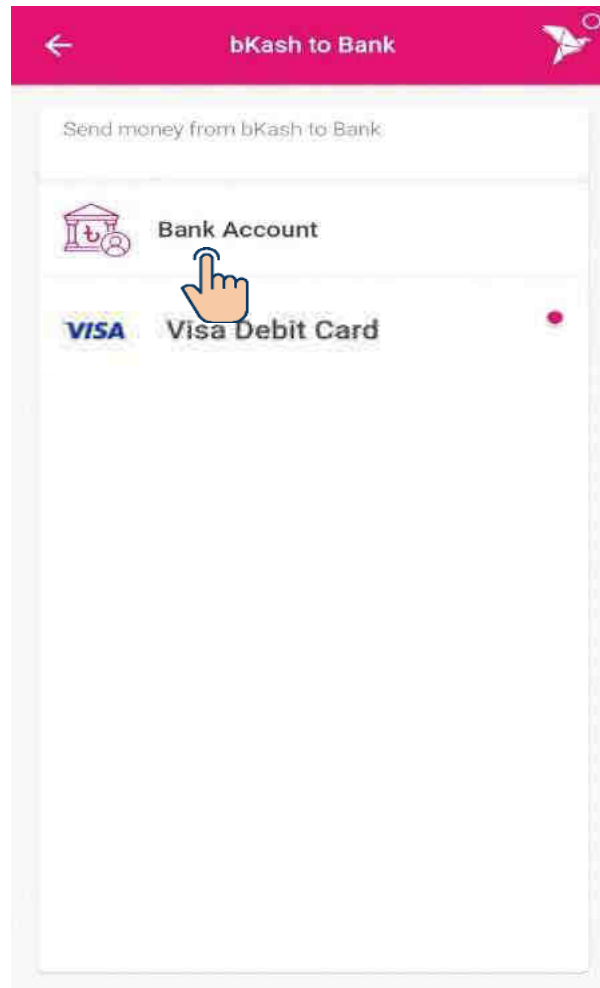
Add My FSIB  
Account



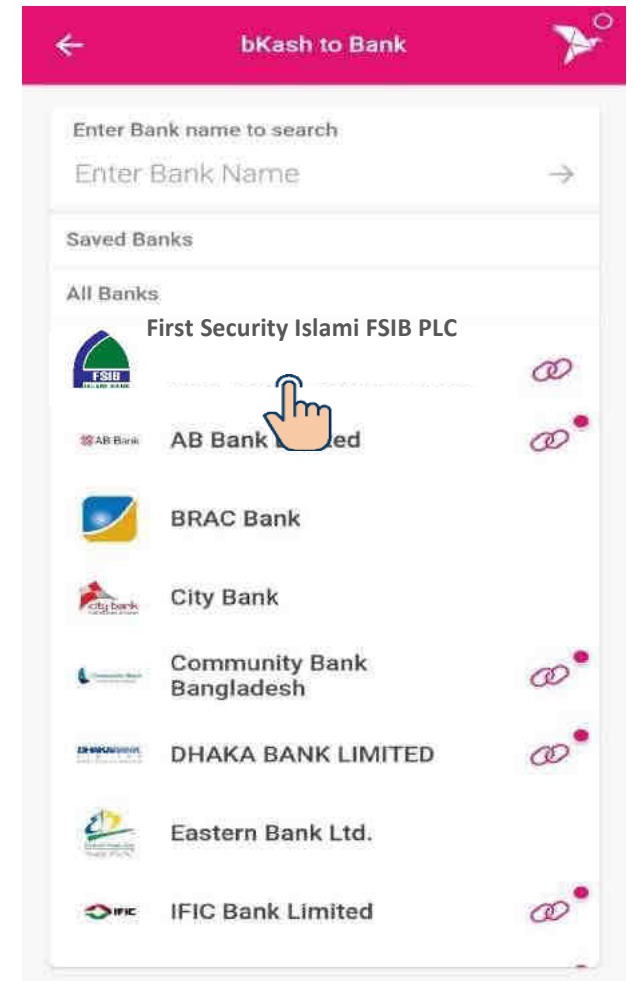
# bKash to FSIB – Add My FSIB Account



Select Bkash to FSIB



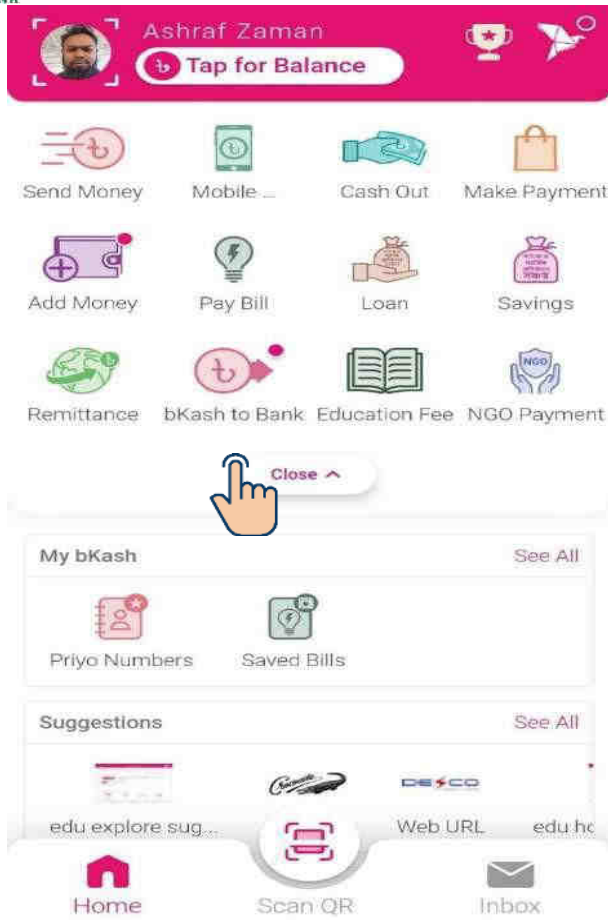
Select FSIB Account



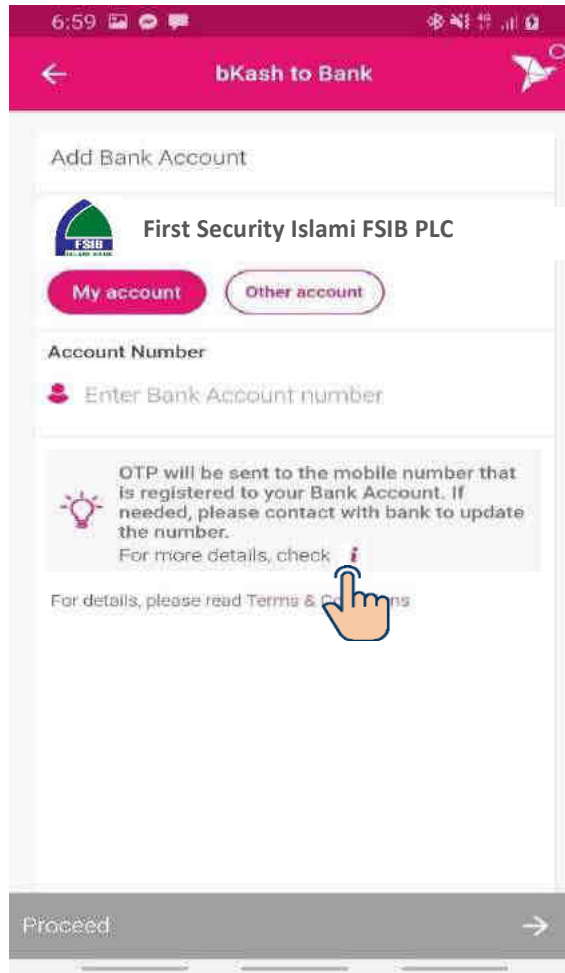
Select FSIB



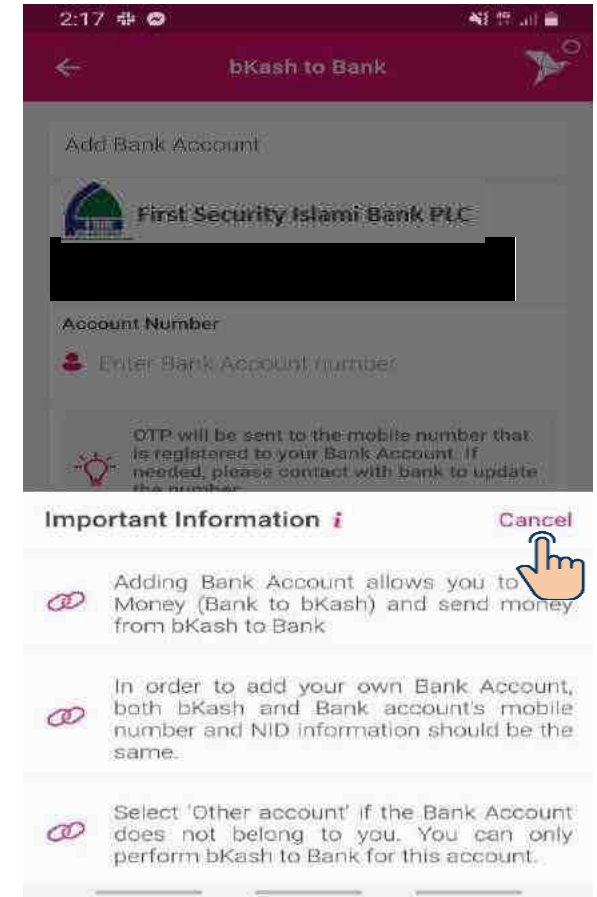
# bKash to FSIB – Add My FSIB Account



Select bKash to Bank



Enter Account Number



Submit OTP



## bKash to FSIB – Add My FSIB Account

← bKash to Bank

Add Bank Account

FSIB ISLAMI BANK

My account Other account

Account Name First Security Islami FSIB PLC

Account Number 01011410000019

OTP will be sent to the mobile number that is registered to your Bank Account. If needed, please contact with bank to update the number. For more details, check [i](#)

For details, please read [Terms & Conditions](#)

Proceed →

Enter Account Number



← bKash to Bank

Add Account information

FSIB ISLAMI BANK

01011410000019

\* Account Title 6/30  
Ashraf First Security Islami FSIB PLC

Proceed →

Account Title



← bKash to Bank

FSIB ISLAMI BANK

One Time Password (OTP) has been sent to your registered mobile.

Date: 13/09/22 12:42 pm

Mobile Number: 01677\*\*\*\*288

Bank Account Number: 0101\*\*\*\*0199

Enter One Time Password (OTP):

Submit Resend Cancel

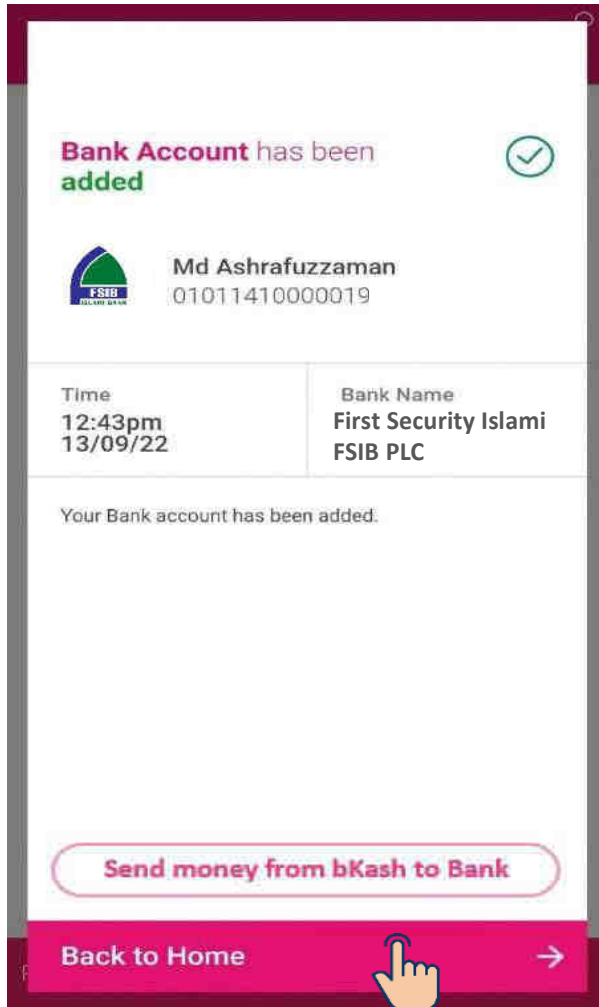
OTP has been sent to your mobile. It will expire in 119s

By submitting OTP you are agreeing to link your Bank Account with bKash Account

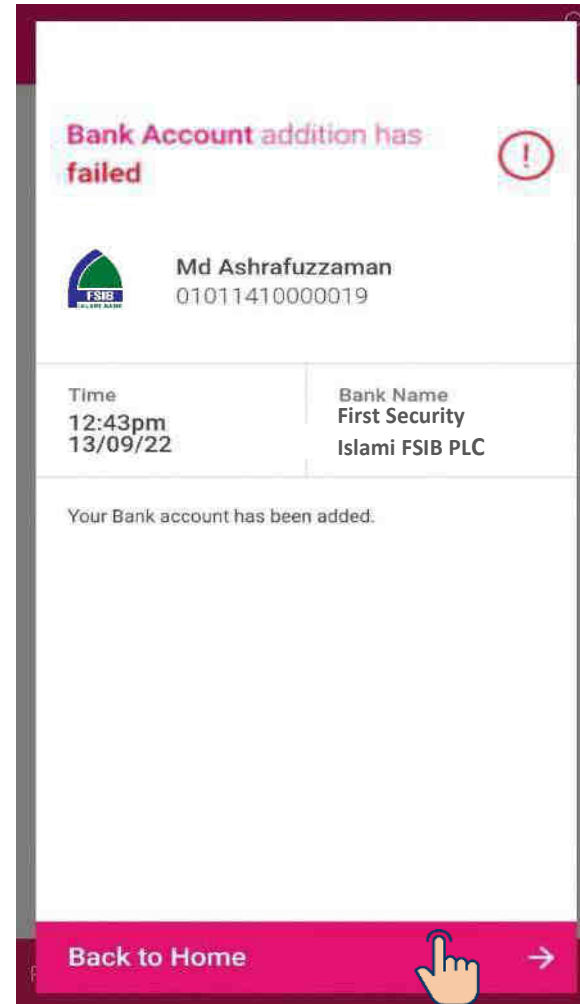
Submit OTP



# bKash to FSIB – Add My FSIB Account



Successful Notification



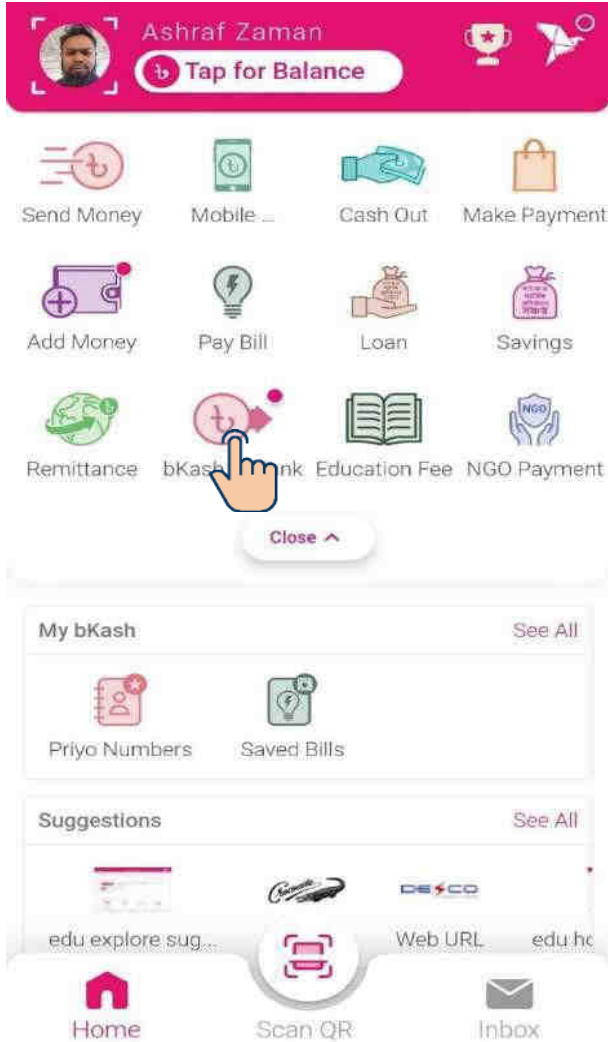
Unsuccessful Notification



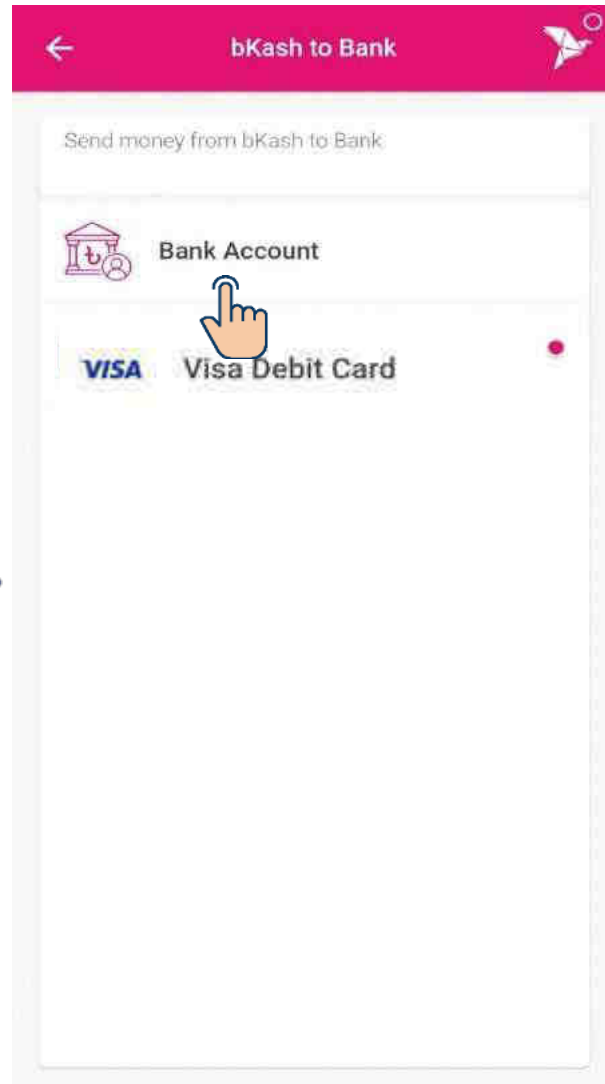


Fund Transfer to  
FSIB – Add  
Other  
FSIB Account

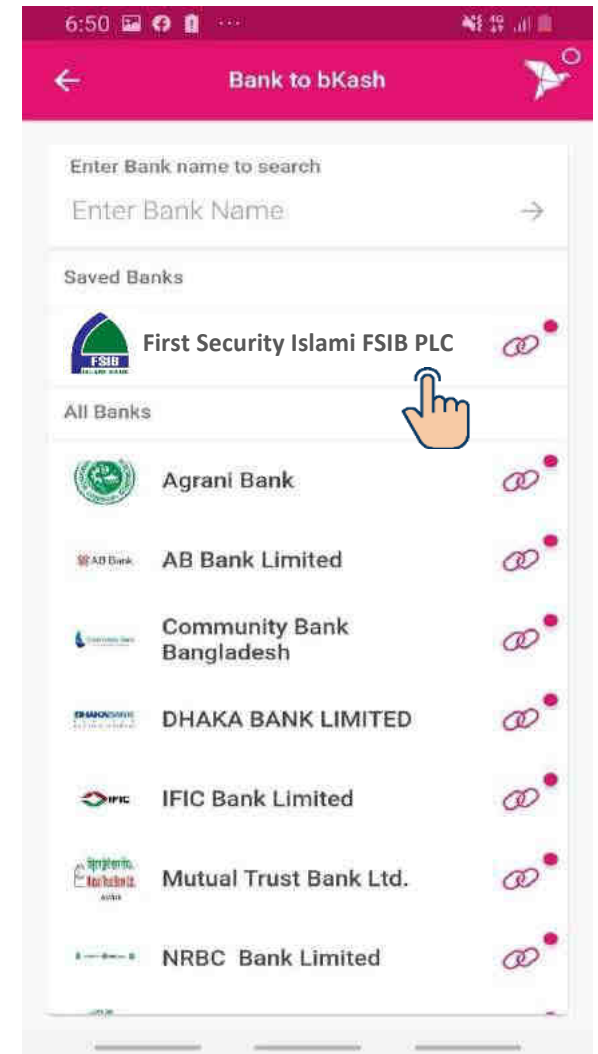
# Fund Transfer to FSIB – Add other FSIB Account



Select 'bKash to FSIB'



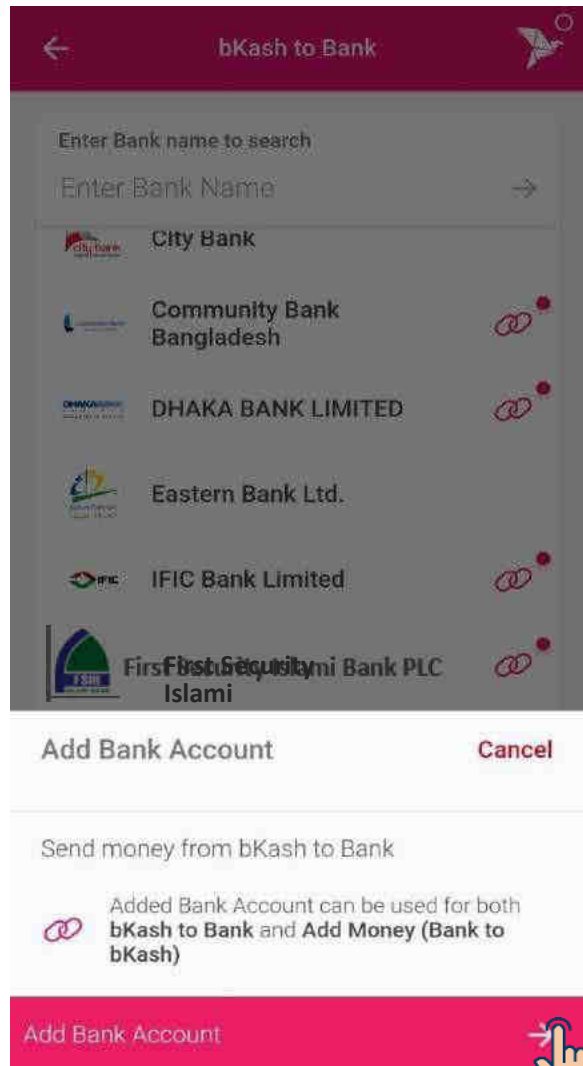
Select 'FSIB Account'



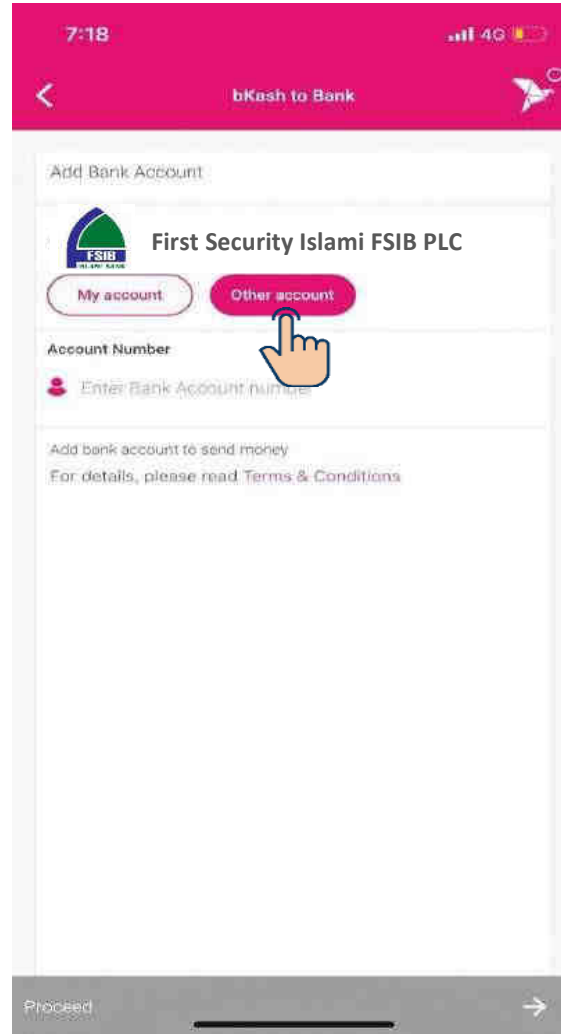
Select FSIB



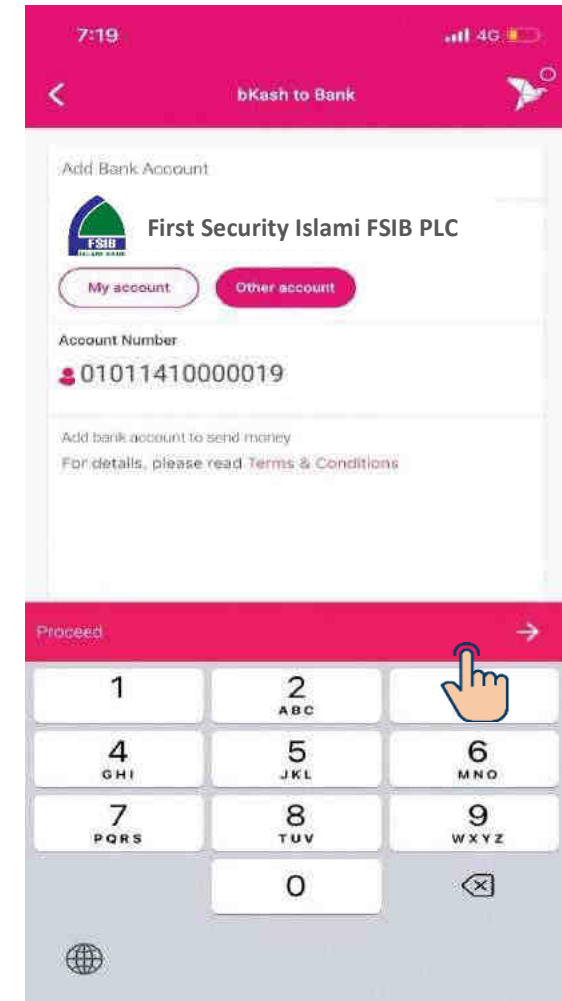
## Fund Transfer to FSIB – Add other FSIB Account



Add FSIB Account



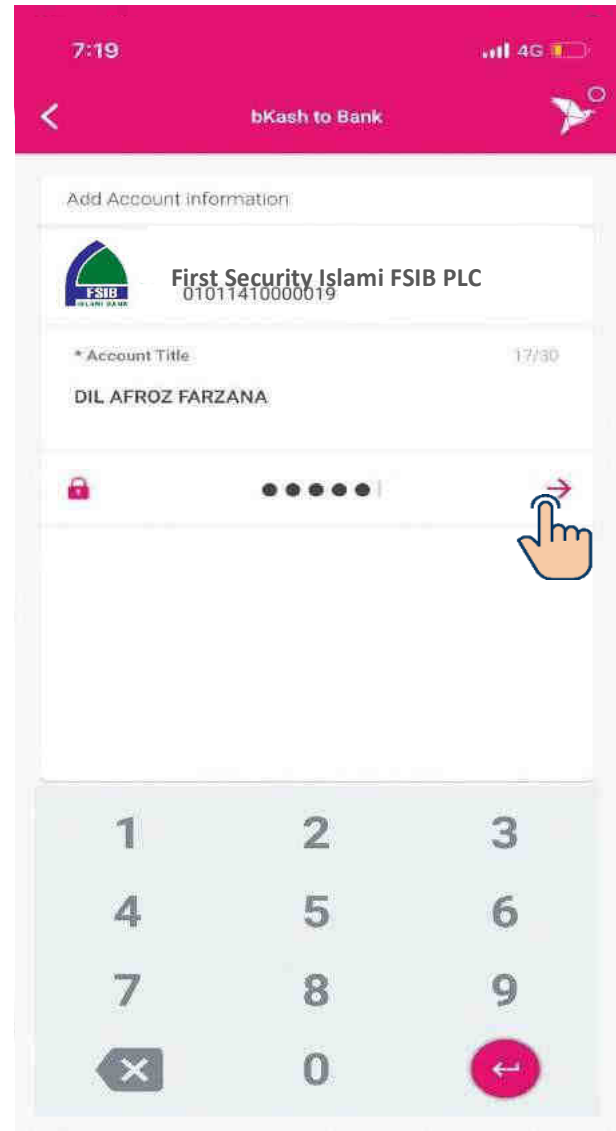
Select 'Other Account'



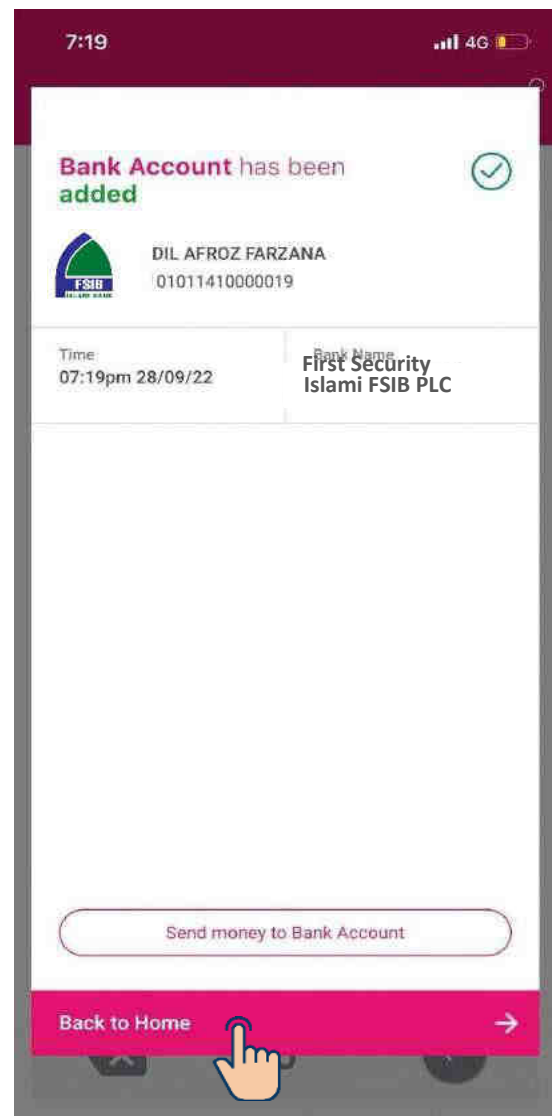
Add FSIB Account



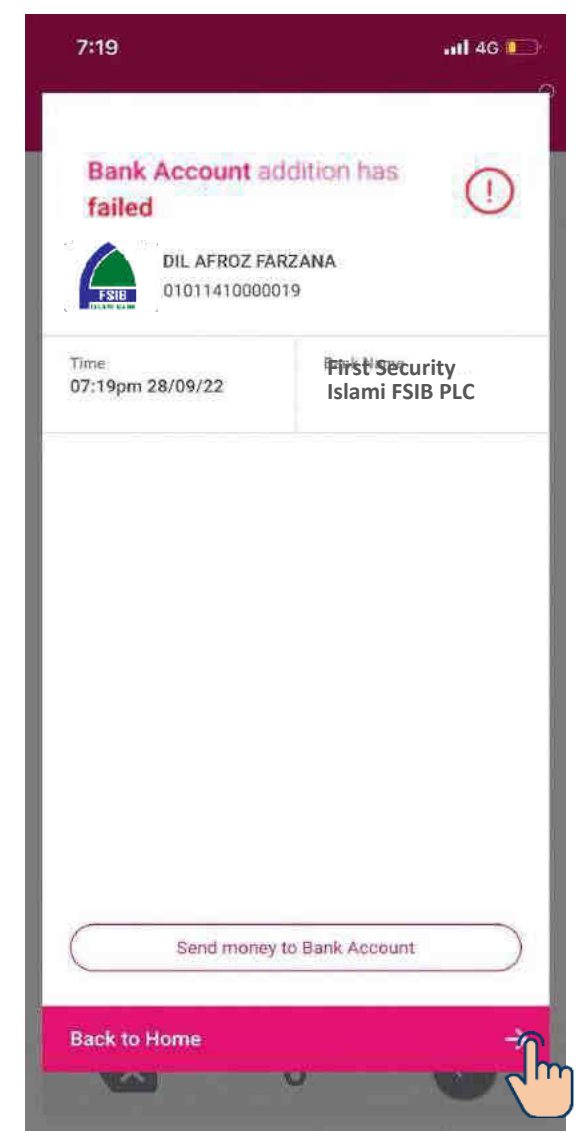
# Fund Transfer to FSIB – Add other FSIB Account



Input PIN



Add Account Successful



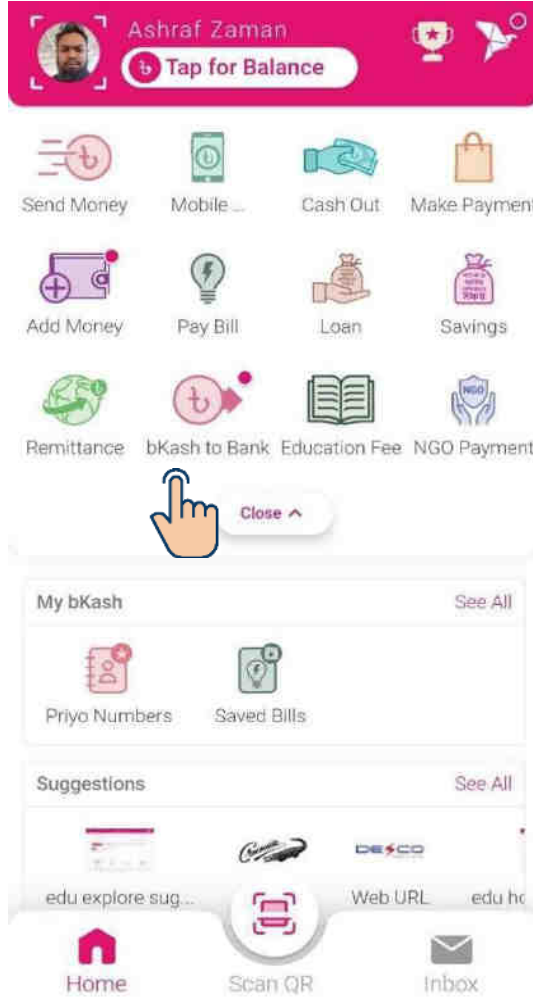
Add Account Unsuccessful



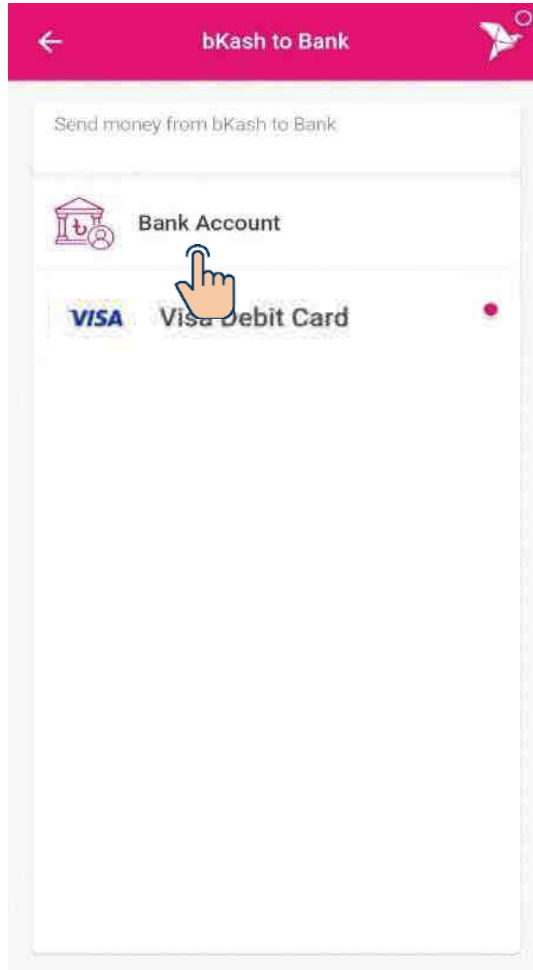
**bKash to FSIB –  
Send  
money to Saved FSIB  
Account**



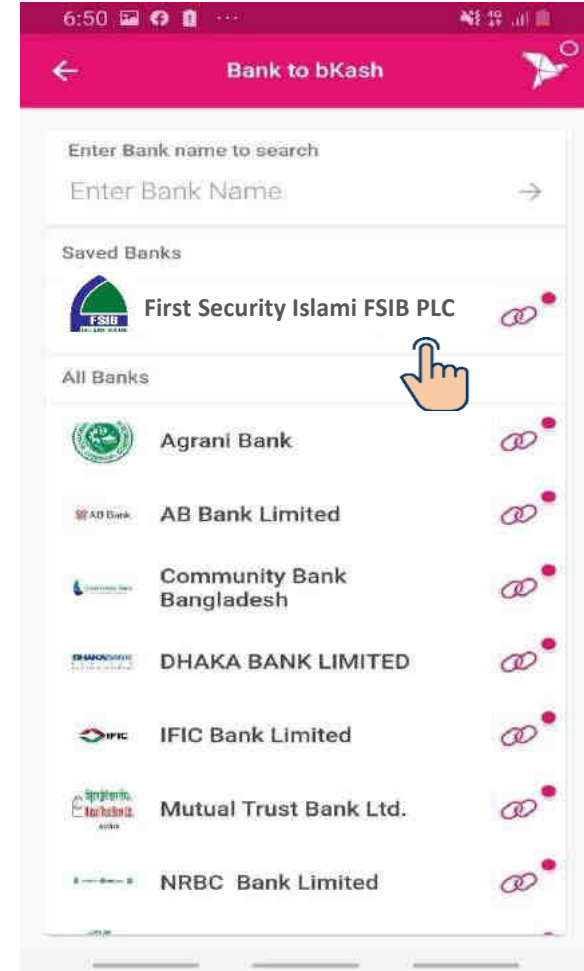
# bKash to FSIB – Send money to Saved FSIB Account



Select 'bKash to FSIB'



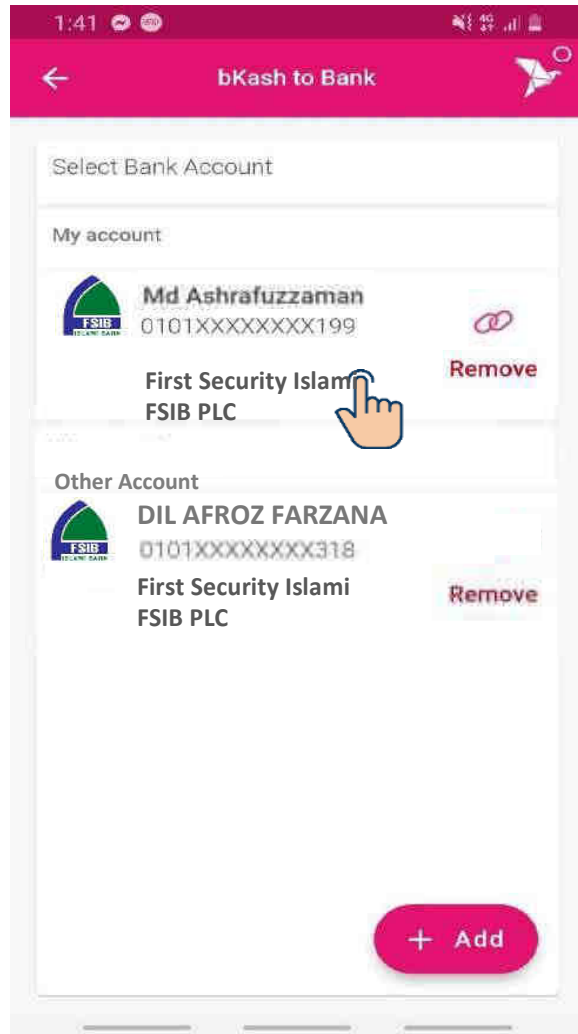
Select 'FSIB'



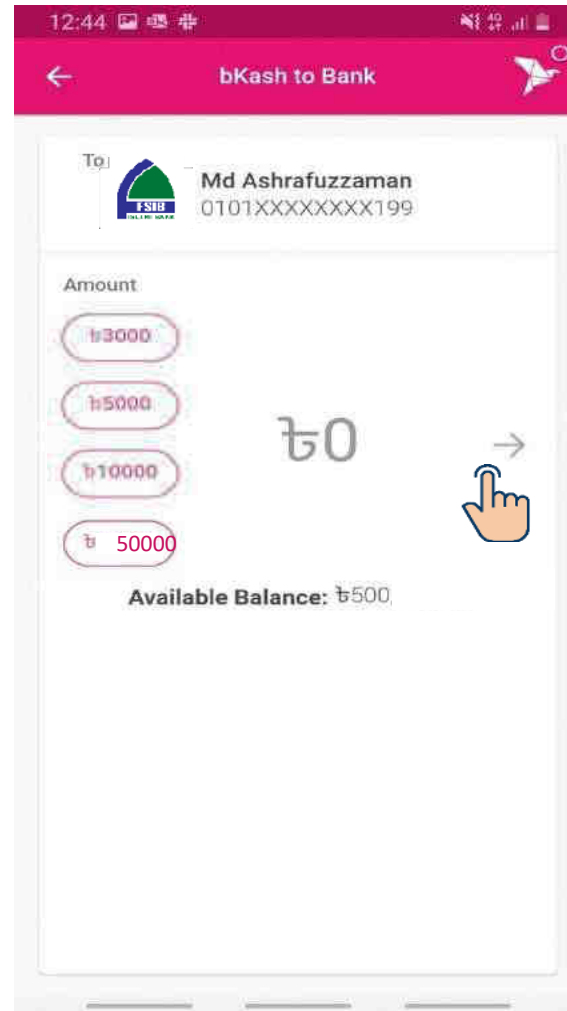
Select FSIB



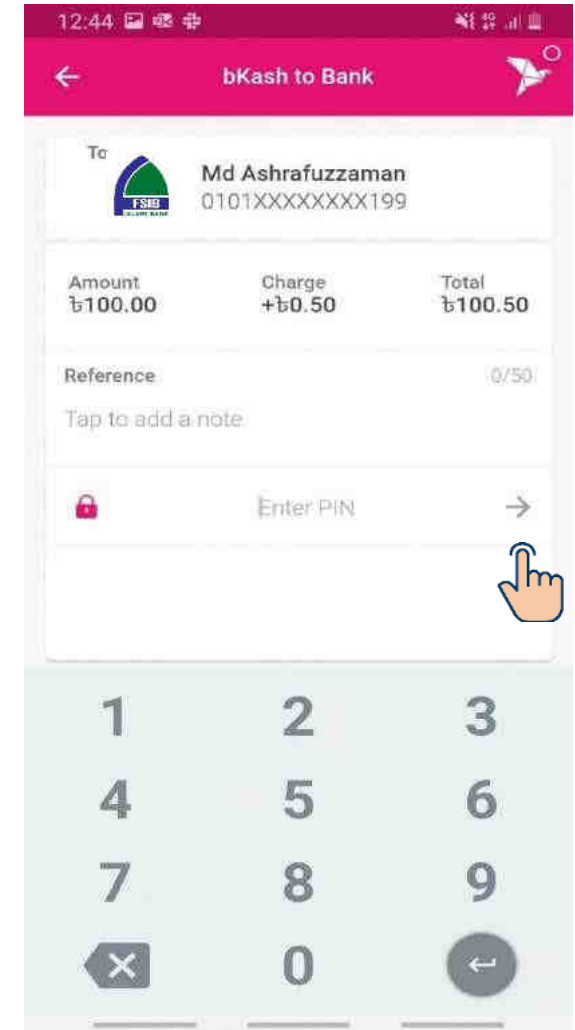
## bKash to FSIB – Send money to Saved FSIB Account



Select Saved Account ('My Account' or 'Other Account')



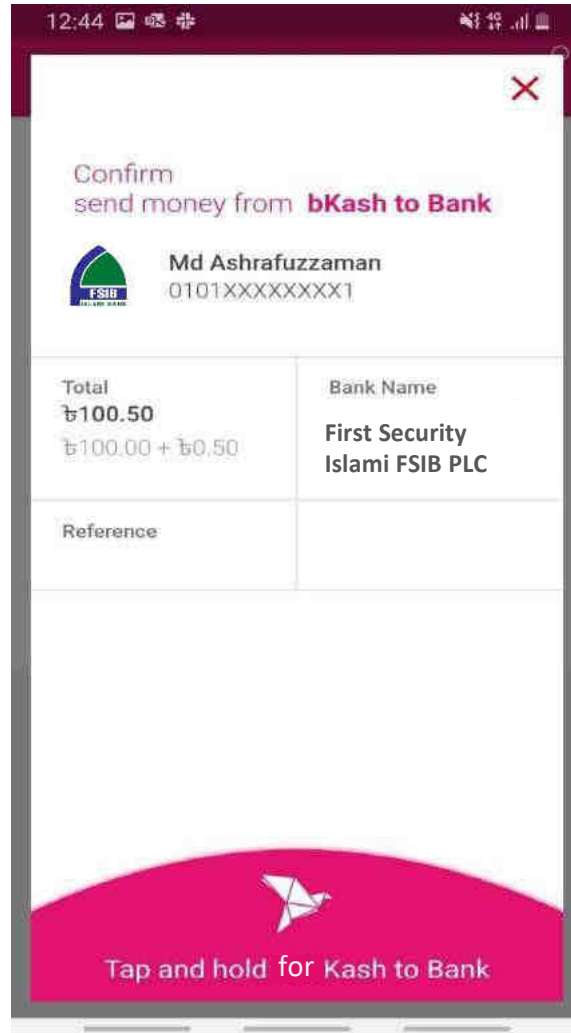
Input Amount



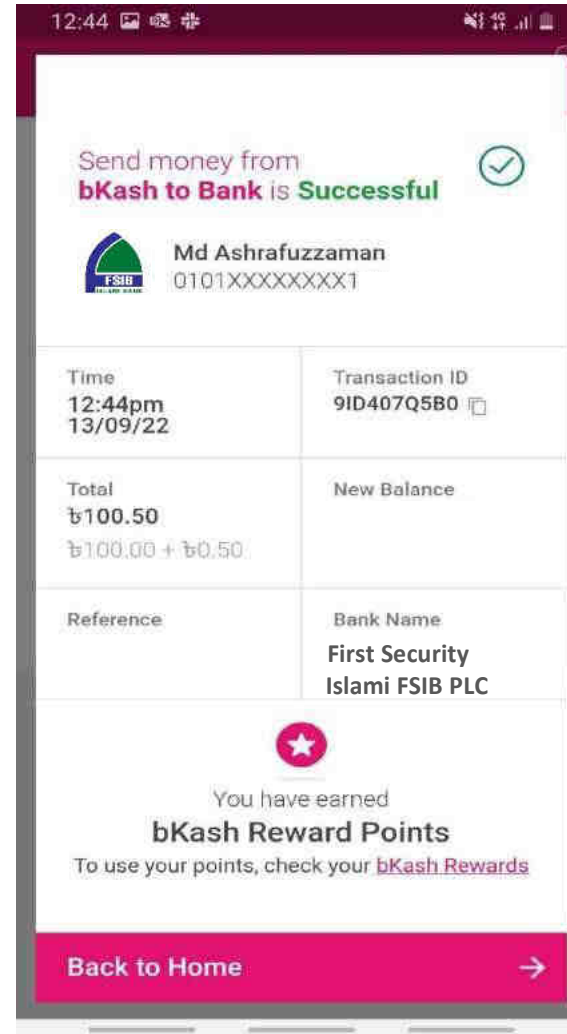
Insert PIN



## bKash to FSIB – Send money to Saved FSIB Account



Tap & Hold



Successful Notification





## bKash to FSIB – Send money to Saved FSIB Account

send money from **bKash to Bank**  
Account is **unsuccessful**

Md Ashrafuzzaman  
0101XXXXXXXX199

Time	Bank Name
3.15pm 03/03/19	First Security Islami FSIB PLC
Total	
b2,020.00	
b2,000.00 + b20.00	

Your Transfer Money has failed due to  
Network Error. Please try again later.

Back to Home →

Failed Transaction



send money from **bKash to Bank**  
has been submitted for processing

Md Ashrafuzzaman  
0101XXXXXXXX199

Time	Transaction ID
3.15pm 03/03/19	6CFDKJKJH9
Total	Bank Name
b1,010.00	First Security Islami FSIB PLC
b1,000.00 + b10.00	

Please keep a note of the Transaction ID to  
raise a ticket with Customer Service at  
[livechat.bkash.com](https://livechat.bkash.com)

Back to Home →

Pending Transaction



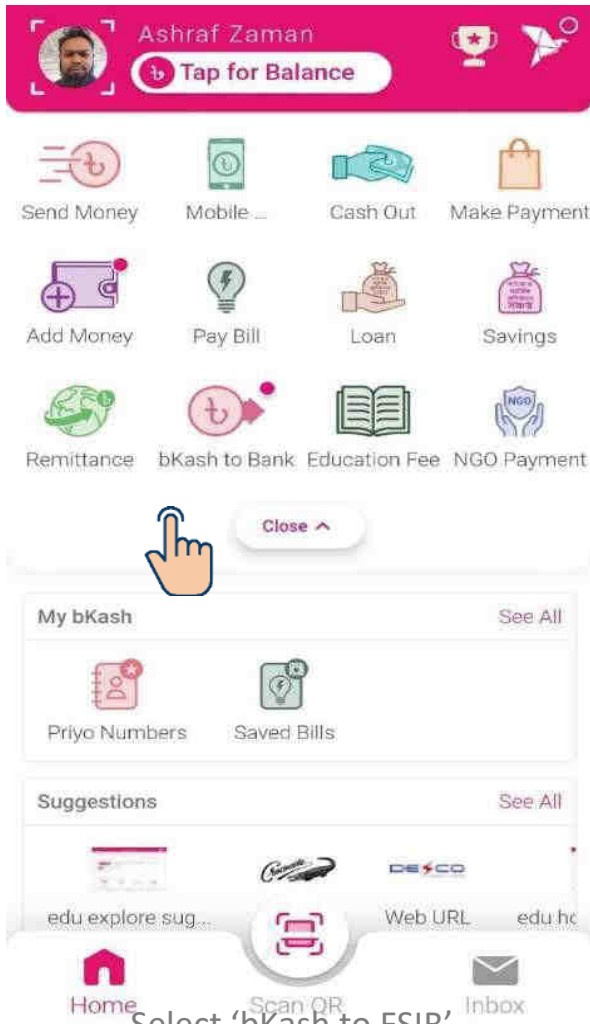
bKash to FSIB

—

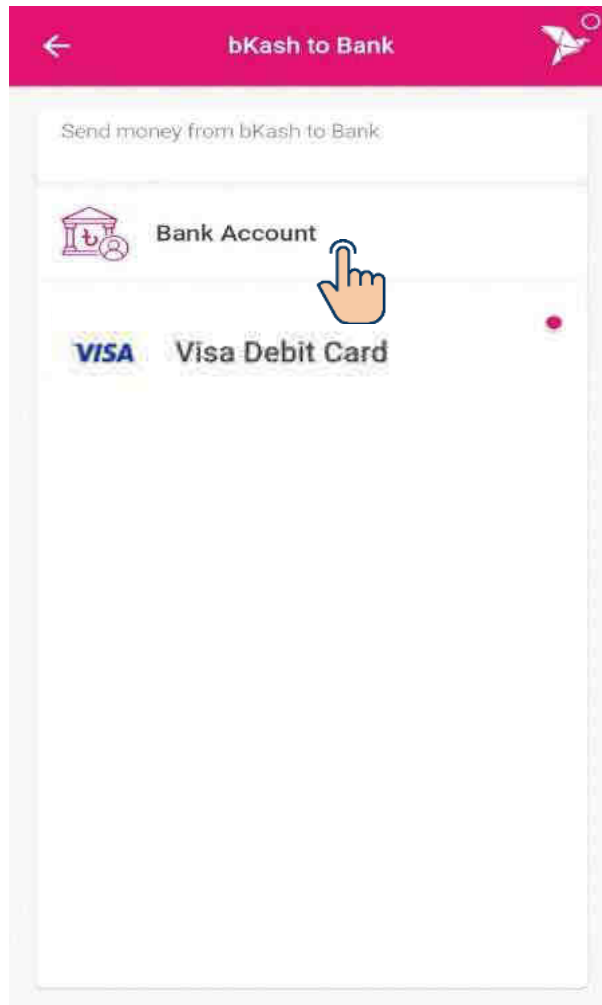
Remove Saved  
FSIB Account



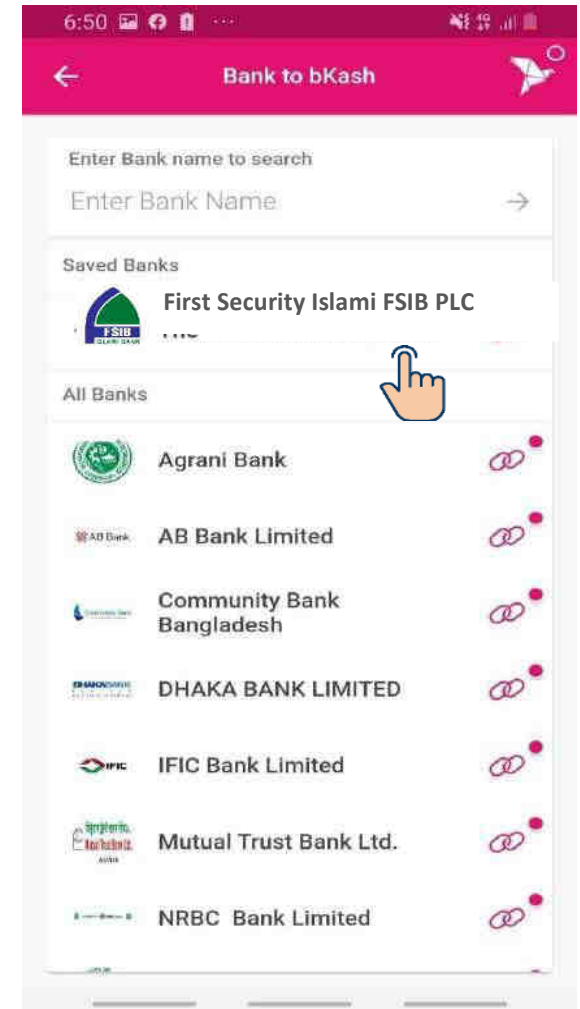
# bKash to FSIB – Remove Saved FSIB Account



Select 'bKash to FSIB'



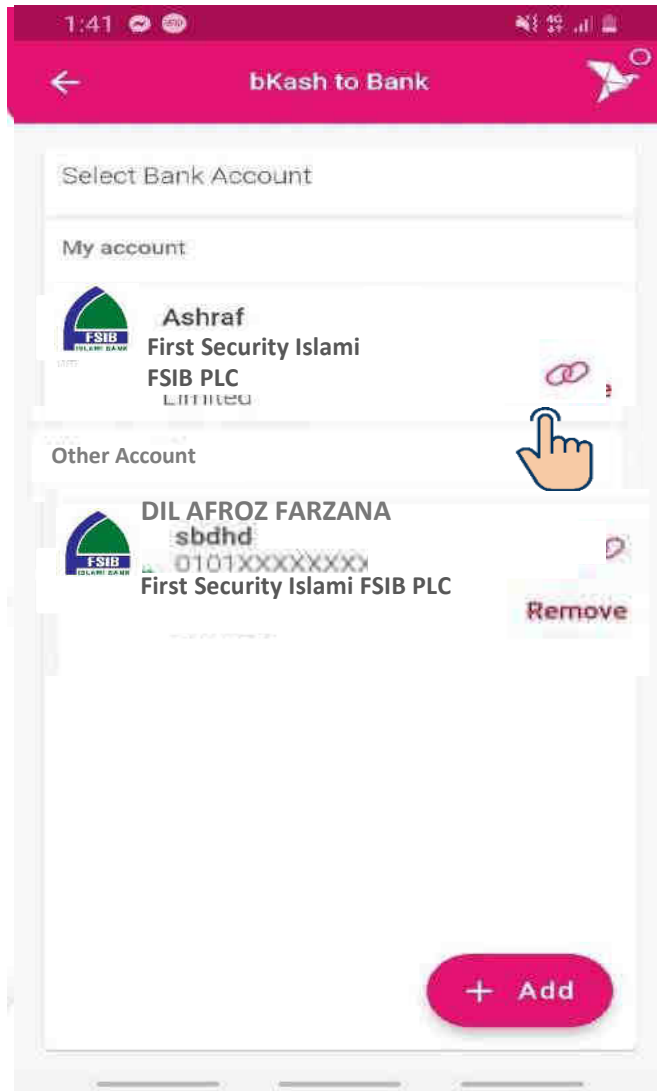
Select 'FSIB Account'



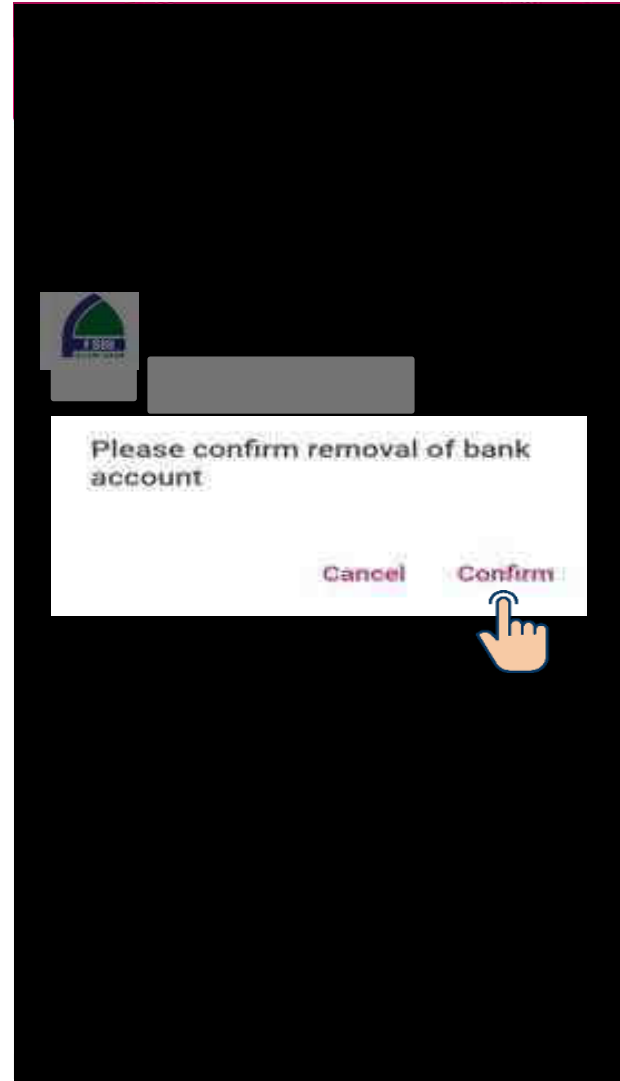
Select FSIB



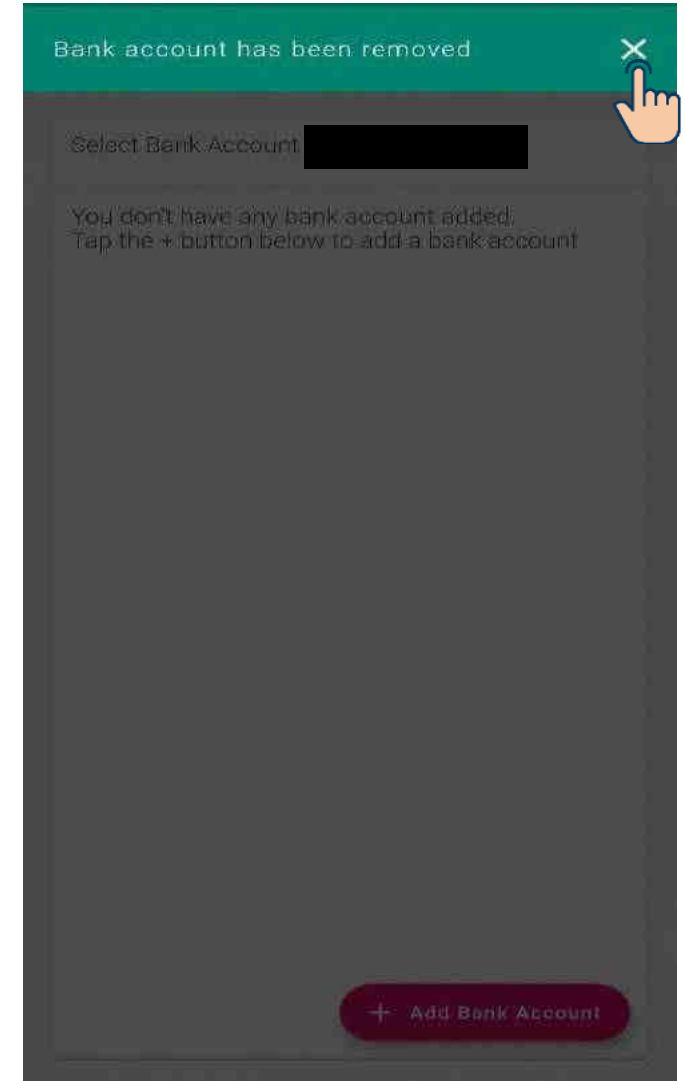
## bKash to FSIB – Remove Saved FSIB Account



Select Remove



Confirm Remove



Remove Successful

**Thank You**

The logo for FSIB (Florida State Insurance Board) is located in the bottom-left corner. It consists of a blue semi-circular shape with a white outline, containing a green semi-circular shape. Below this graphic, the letters "FSIB" are written in a bold, white, sans-serif font on a blue rectangular background.

**FSIB**