



**First Security Islami Bank Limited**  
**ICT Division**

Head Office  
Plot#12, 2<sup>nd</sup> & 3<sup>rd</sup> Floor, Main Road.  
Block # A, P.S- Badda,  
Bashundhara R/A, Dhaka-1229.

Web: [www.fsiblb.com](http://www.fsiblb.com); email: [ictp@fsiblb.com](mailto:ictp@fsiblb.com)

Ref: FSIBL/HO/ICT/408/2022

Date: 28.06.2022

**REQUEST FOR PROPOSAL (RFP)**

**Procurement of Sophos Intercept X Advanced for Server with XDR for 100 units with 36 Months of license validity including supply, installation, configuration in DC and DR site with full OEM Standard Support.**

**Bidder Reg. No.**

**Section A: General Information**

SN	Item	Description																								
1	Name of the Bank	First Security Islami Bank Limited																								
2	Procuring Entity Name	Information & Communication Technology Division																								
3	Invitation of tender for	Procurement of Sophos Intercept X Advanced for Server with XDR for 100 units with 36 Months of license validity including supply, installation, configuration in DC and DR site with full OEM Standard Support																								
4	Invitation for Quotation Ref. & Date	FSIBL/HO/ICT/308/2022 Date: 28.06.2022																								
5	Procurement Method	Open Tendering Method																								
6	Source of Fund	First Security Islami Bank Limited																								
7	Registration of bidders & price of Tender Document:	The interested eligible bidders have to enroll their name by submitting a prayer along with a non-refundable registration/enrollment fee <b>Tk.2,500.00 (Taka Two Thousand Five Hundred)</b> only in the form of "Payment Order" in favor of <b>"First Security Islami Bank Limited"</b> during submission of tender. No Tender documents will be sold physically. The bidder has to copy or download this tender documents from the website: <a href="http://www.fsiblb.com">www.fsiblb.com</a> and place them on their own letterhead to submit their bid.																								
8	Tender Process Dates &Times	<table><tr><th colspan="2">Schedule Distribution Date &amp; Time</th><th>Pre-Bid Meeting Date &amp; Time</th><th>Submission Date &amp; Time</th><th>Opening Date &amp; Time</th><th>Schedule Price (BDT)</th></tr><tr><th>Start</th><th>End</th><th></th><th>End</th><th></th><th></th></tr><tr><td>28.06.2022</td><td>20.07.2022</td><td>06.07.2022</td><td>21.07.2022</td><td>21.07.2022</td><td>2500/- (Non-Refundable)</td></tr><tr><td>03.00 PM</td><td>03:00 PM</td><td>11:00 AM</td><td>03:00 PM</td><td>03:10 PM</td><td></td></tr></table>	Schedule Distribution Date & Time		Pre-Bid Meeting Date & Time	Submission Date & Time	Opening Date & Time	Schedule Price (BDT)	Start	End		End			28.06.2022	20.07.2022	06.07.2022	21.07.2022	21.07.2022	2500/- (Non-Refundable)	03.00 PM	03:00 PM	11:00 AM	03:00 PM	03:10 PM	
Schedule Distribution Date & Time		Pre-Bid Meeting Date & Time	Submission Date & Time	Opening Date & Time	Schedule Price (BDT)																					
Start	End		End																							
28.06.2022	20.07.2022	06.07.2022	21.07.2022	21.07.2022	2500/- (Non-Refundable)																					
03.00 PM	03:00 PM	11:00 AM	03:00 PM	03:10 PM																						
9	Place of opening and receiving tender documents	First Security Islami Bank Limited, Plot#12, 3 <sup>rd</sup> Floor, Main Road.Block # A, P.S- Badda, Bashundhara R/A, Dhaka-1229.																								
10	Composition of bid Prices shall be inclusive of	The costs of complete Supply & implementation 100 units license of Sophos Intercept X Advanced for Server with XDR, testing, commissioning, delivering to directed site and admissible VAT, excise duty, subsidiary duty, import duty, ATV, AIT etc. all types of taxes and revenues of the government and other regulatory authorities along with time value of money up to settlement of bills taking clearances from the end user of the bank.																								
11	Awarding the successful bidder	The bank may negotiate with the successful bidder or all bidders regarding price reduction modification if necessary before issuing the acceptance letter. A notification of award (NOA) will be provided by Bank to the successful bidder. Within 07 days of receipt of the Letter of Acceptance, the successful bidder shall sign a copy of it and return to the bank. Work must be completed within the time specified in the Work Order/Contract.																								



Signature & Seal of the bidder



12

**Payment & Security**

The bidder shall furnish as bid security of 2.50% of the total financial offer in the form of bank draft or bank guarantee in the form of pay order or bank guarantee from any scheduled bank in favor of First Security Islami Bank Limited. The bid security shall be submitted along with the tender inside the envelop marked as "Financial Offer- for Procurement of Sophos Intercept X Advanced for Server with XDR licenses for 100 units with 36 Months of license validity including supply, installation, configuration in DC and DR site with full OEM Standard Support". The bid security should be valid for 60 days after the date of bid opening. Any bid not accompanied by an acceptable bid security shall be rejected as non-responsive.

The bid security of unsuccessful bidders will be returned within 7 days from the date awarding the successful bidder. The bid security of the successful bidder will be returned when the bidder has signed the NOA and furnished the required performance security. The bid security may be forfeited if (a) the bidder withdraws its bid during the period of bid validity specified in the bid form; (b) if a successful bidder fails to sign the contract and (c) if a successful bidder fails to furnish the performance security.

Within 07 days of receipt of the notification of award from the Bank, the successful bidder shall furnish as performance security of 10% of total amount in the form of pay order or bank guarantee from any scheduled bank in favor of First Security Islami Bank Limited. The performance security should be valid for 90 (ninety) days.

Bid shall remain valid for a period of 3 (Three) months after the date of opening of the proposals. In exceptional circumstances, prior to expiry of the original bid validity period, the Bank may request the bidder to extend the period of validity for a specified additional period. The request and the responses shall be made in writing. A bidder agreeing to the request will not be permitted to modify its bid.

50% payment of total price may be provided upon request of the successful bidder after delivering the license of Sophos Intercept X Advanced for Server with XDR for 100 units with 36 Months of license validity as per technical specifications. 50% payment may made after successful implementation of Sophos Intercept X Advanced for Server with XDR licenses for 100 units with 36 Months of license validity as per technical specifications upon getting satisfactory certificate from ICT Division, FSIBL, Head Office expressing clearly that the end user has no objection.

50% payment of total price may be provided upon request of the successful bidder after delivering the license of Sophos Intercept X Advanced for Server with XDR for 100 units with 36 Months of license validity as per technical specifications. 50% payment may made after successful implementation of Sophos Intercept X Advanced for Server with XDR licenses for 100 units with 36 Months of license validity as per technical specifications upon getting satisfactory certificate from ICT Division, FSIBL, Head Office expressing clearly that the end user has no objection.

In case of a failure of the successful Bidder to implement above mentioned license component in the prescribed time, the bidder will be liable to pay 0.5% of the Contract price as liquidated damages for every week after the deadline and will be deducted from the bill amount. The maximum penalty will be 10% of total contact price.



Signature &amp; Seal of the bidder

13	<b>Submission of bidders Qualifications/Eligibility and course of bidder</b>	The interested registered bidder shall copy the "bidders' qualification" form from the webpage and place them on their own letterhead write their qualifications and individual information in a separate sealed envelope with proper labeling mentioning- "Bidder's Qualifications /Eligibility for Procurement of Sophos Intercept X Advanced for Server with XDR for 100 units with 36 Months of license validity including supply, installation, configuration in DC and DR site with full OEM Standard Support as per technical specifications, Name of the bidder & Registration No.
14	<b>Submission of Technical &amp; Financial Offer</b>	The interested registered bidder shall copy the Asked Technical Specifications and Financial Offer form from the webpage and place them on their own letterhead and write their price offer for Section "C" in the designated field(s) and submit the document in a separate sealed envelope with proper labeling mentioning- "Financial Offer- for Procurement of Sophos Intercept X Advanced for Server with XDR for 100 units with 36 Months of license validity including supply, installation, configuration in DC and DR site with full OEM Standard Support as per technical specifications", Name of the bidder & Registration No.
15	<b>Name and address of the Office for receiving tender(s)</b>	Vice President & Head of ICT Division. First Security Islami Bank Limited, Plot#12, 3 <sup>rd</sup> Floor, Main Road. Block # A, P.S- Badda, Bashundhara R/A, Dhaka-1229.
16	<b>Address of Official Inviting Tender</b>	Do.
17	<b>Contact Details</b>	Telephone No. 02-8432613-22 Ext: 326,312 email: ictp@fsiblbld.com
18	<b>Special Instruction</b>	The Bank Authority reserves the right to - Explain or clarify the terms of this tender notice in its own way, Bring necessary changes in the notice Increase or decrease the tender quantity Reject the lowest Reject any or all bids Select any bidder deems fit and proper by them Bidder have to bid full of the Section "C" The bank authority can perform all the above things without assigning any reason. The bidder/supplier shall have no right to challenge the decision of the Bank Authority in any court of law or to any arbitrator.



Signature & Seal of the bidder



**Section B: Bidder's Information and Qualifications/Eligibility**

SN	Description	Qualification	Response	Remarks
01	<b>Name of the Bidder</b>	Required		Attach NID copy
02	<b>Designation of the Bidder</b>	Required		
03	<b>Company Name</b>	Required		
04	<b>Company Type</b> [ Proprietorship, Partnership, Private Limited, Public Limited etc.]	Required		
05	<b>Website address of the company</b>	Required		
06	<b>Bidder's Office Phone No.</b>	Required		Attach bill copy
07	<b>Bidder's email address</b>	Required		Send "Test" mail to ictp@fsiblbld.com
08	<b>Bidder's Mobile No.</b>	Required		
09	<b>Verified Business Address</b>	Required		Attach proof
10	<b>Name of Contact Person</b>	Required		Attach NID copy
11	<b>Designation of the contact Person</b>	Required		
12	<b>Official email address</b>	Required		Send "Test" mail to ictp@fsiblbld.com
13	<b>Valid Trade License No.</b>	Required		Attach proof
14	<b>Valid VAT Registration No.</b>	Required		Attach proof
15	<b>Valid ETIN</b>	Required		Attach proof
16	<b>Valid IRC No.</b>	Required		Attach proof
17	<b>Authorization of the Principal</b>	Required		Attach proof
18	<b>Bank solvency certificate</b>	Required		Attach proof
19	<b>Are you adequately solvent to sale on? Credit for a period of 6 months or more?</b>	Yes/No.		
20	<b>Experience: The bidder must have 5 years of experience for supplying similar hardware &amp; license in at least 3 different commercial Banks of Bangladesh.</b>	Required Bank- WO- Date- Quantity-		Attach proof
21	<b>Are you Banned by any bank authority or? Government agency?</b>	Yes/No		

**Statement of the bidder:** All the above information provided hereinabove are true. We will supply the order from genuine, valid and lawful sources and will pay all admissible VAT, Tax & other duties as per rule of the Government of Bangladesh.

Signature &amp; Seal of the bidder

## **REQUEST FOR PROPOSAL (RFP)**

**Procurement of Sophos Intercept X Advanced for Server with XDR for 100 units with 36 Months of license validity including supply, installation, configuration in DC and DR site with full OEM Standard Support**

Tender Ref: FSIBL/HO/ICT/408/2022

Date: 28.06.2022

Bidder Reg. No

**Section C: Technical/Financial Specifications of Sophos Intercept X Advanced for Server with XDR for 100 units with 36 Months of license validity including supply, installation, configuration in DC and DR site with full OEM Standard Support.**

### **Technical Specification:**

SL	Description	Technical Specifications	Bidder's Response
1	Brand	Sophos	
2	Product Name	Sophos Intercept X Advanced for Server with XDR	
3	Number of License	100 Units	
4	Duration of License	36 months	
5	Support	OEM Standard support both Distributor & OEM (24x7x365) including all types of local support such as implementation, patching, Version upgradation, configuration change, local troubleshooting.	
6	Central Console Deployment	Must support existing Sophos central portal	
7	Virus Detection	Any known unknown Virus Protection. Ability to prevent Zero Day attacks.	
8	Server Application visibility and control	Must be supported Server Health status, control & monitoring.	
9	Detection Engine	Both Signature & Behavior based.	
10	Protection Level	Phishing Threat, Spam, and Rootkit & Brute-force attack protection.	
		Disk & Master Boot Record protection.	
		Application Whitelisting.	
		Application Control.	
		Peripheral Control (Block External mass storage, USB & others movable devices).	
11	Roles & Policy Deployment	Web Control, Web Security & Category-based URL Filtering	
12	Update & License	Centralized, customized roles & policy deployment for all servers from Management Console.	
13	Centralized Event View & Log manage, Reporting	Centralized update & license management system.	
14	Extended Detection & Response (XDR)	Solution must support the existing SolarWinds LEM Integration.	
14	Extended Detection & Response (XDR)	Automatic block unknown Malware	
		Anti-ransomware capabilities that detect and block the malicious encryption processes	
		Threat Root Case Analysis.	
16	Client Deployment	Executable & MSI Package Format, Web install page, Remote installation	
17	Behavior Monitoring (Sandbox Analysis)	Behavioral analysis on unknown/known or low-prevalence processes or unknown threat is attempting to infect network/machine.	
		Enable Certified Safe Software feature to reduce the likelihood of false positive detections.	
		Solution should not just rely on Sandbox analysis but should also leverage other advance techniques for detecting and preventing unknown threats.	
		Provide protection from unseen threats and zero-day threats.	

Signature & Seal of the bidder



18	Other Supported Features	Support all type of Operating System (All Windows Server, Linux, Unix & Mac)	
		The solution should support virtual infrastructure (VMware, Hyper- V etc.).	
		Centralized and automated signature updates to all servers across the organization on schedule basis.	
		Malicious Traffic Detection (MTD)	
		Data Loss Prevention (DLP)	
		Ransomware File Protection	
		Runtime Behavior Analysis	
		Automated Malware Removal	
		Automatically scan Compact disks, USB devices and Network shares in real-time when accessed.	
		Ability to lockdown any unwanted change in registry, browser file settings, automatic execution of executable file (i.e. exe, dll, msi etc.).	
		Allow the On-Demand Scanner	
		Ability to control the amount of CPU, Memory resources dedicated to a scan process	
		Detecting and preventing buffer overflow vulnerability	
		Protection against potentially unwanted programs	
		On-demand Server Isolation.	
		Complete Server Lockdown when required	
19	Training	Local training for 5 persons on Advanced SQL query and root cause analysis for sophisticated threat hunting.	



**Financial Specification:**

SI	Items	Requirements	Qty	Unit Price	Total Price
01	Antivirus Solution for Server	Sophos Intercept X Advanced for Server with XDR	100 units		

\*\* The above-mentioned price is inclusive of all costs, taxes & VATs as per rule of the government of Bangladesh.

Name of the Bidder :  
Designation of the Bidder :  
Company Name :  
Business Address :  
Mobile No. :



Signature & Seal of the bidder